

**REPORT**  
**ON**  
**ELDER ABUSE IN INDIA**



**HelpAge India** (headoffice): C – 14, Qutab Institutional Area. New Delhi – 110016.  
Ph: 011- 41688955 – 56. [www.helpageindia.org](http://www.helpageindia.org)

Consultant: **Sigma Research and Consulting**

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## **ABBREVIATIONS**

AHD	Ahmedabad
BPL	Bhopal
CBO	Community Based Organizations
CHE	Chennai
DEL NCR	Delhi National Capital Region
HYD	Hyderabad
IDI	In Depth Interview
KOL	Kolkata
MUM	Mumbai
NGO	Non Governmental Organization
PAT	Patna
PWDVA	Protection of Women against Domestic Violence Act

## EXECUTIVE SUMMARY

As a result of the current ageing scenario, there is need for all aspects of care for the older persons namely, social, economic, health and shelter. In line with the living arrangements and the needs of elderly, security and abuse of older persons are also emerging as issues of greater concern in India. With this background, HelpAge India felt the need to understand the issue of elder abuse, its nature and extent of prevalence across cities, perceptions of the elderly and other stakeholders. The present study having both quantitative and qualitative components was carried out by HelpAge India and Sigma, based on which the report has been prepared. The fieldwork for the quantitative component of the study was carried out by HelpAge India, while Sigma was engaged by HelpAge India to design the study and carry out the In Depth Interviews.

The present study aims at identifying the symptoms of elder abuse and finding out its existence and reasons for the same. The quantitative study covered the elderly in the age group of 60+ years across 8 cities viz. **Delhi NCR, Mumbai, Ahmedabad, Kolkata, Bhopal, Chennai, Patna and Hyderabad** with a sample size of 100 per city.

For the qualitative part, In Depth Interviews (IDI) among legal experts, members of Senior Citizen's Association, Police Officers, medical experts, Social Welfare Officer, Community Based Organizations (CBOs), Corporate and Individual Donors, and Psychologists were carried out by Sigma. In all, 57 IDIs with various target groups were carried out.

The **SALIENT FINDINGS** of the study are presented below:

1. The mean age of the elderly across the cities is 68 years. More than half of the elderly in Kolkata (54%) are of 70+ years.
2. Three fourth (74%) of the elderly are currently married, while one fifth (23%) are divorced.
3. The mean number of children the elderly have is 3, with 2 sons and 1 daughter in all cities except Hyderabad, Kolkata and Patna where it is 4.
4. Half of the elderly stay with son, while one fourth (27%) stay with spouse. One tenth (10%) of the elderly are living alone and their children come to visit them.
5. Four fifth (82%) of the elderly are literates with one fifth (19%) and one tenth (13%) being Graduates and Post Graduates respectively. Close to one fifth (18%) of the elderly are illiterate.
6. Proportion of illiterate is highest in Kolkata (42%) and lowest in Patna (3%).
7. As regards the last main occupation, 26% of the elderly were homemakers, while 19% were working as unskilled workers.

8. One fifth of the elderly are currently engaged in economic activity.
9. More than two fifth (45%) of the elderly currently economically active are self employed/ professionals. Nearly one fifth of the elderly are shop owners.
10. The average monthly household income of the elderly is Rs. 12045. About three fifth (59%) of the elderly have a monthly household income of less than Rs 10,000.
11. More than two fifth (45%) of the elderly have pension as the main source of income and one fifth get income from interest on savings and fixed deposits.
12. Half (51%) of the elderly own property and this is highest in Delhi NCR (68%) and Patna (68%) and lowest in Hyderabad (28%) and Kolkata (36%).
13. Close to three fourth (73%) of the elderly are living in their own house while 18% are living in a rented place.
14. More than two fifth (46%) of the elderly are financially dependent on others, with highest being reported in Chennai (63%) and Kolkata (61%).
15. More than half (57%) of the elderly are financially dependent on their son and around one fourth are dependent on their spouse.
16. More than two fifth (44%) of the elderly consider negligence as elder abuse.
17. More than one third each of the elderly feel that elder abuse constitutes emotional abuse (39%), verbal abuse (37%), economic abuse (35%), showing disrespect (34%) and physical abuse (34%).
18. About one third (35%) of the elderly feel neglected with 21% of the elderly in the age group of 60-69 years feeling so.
19. Half (51%) of the elderly feel neglected sometimes while 40% feel neglected everyday.
20. Feeling of being neglected stems from the family related factors such as family members not spending time and not interacting.
21. More than two fifth (46%) of the elderly reported that the family members are busy with their own work/lives and thus neglect them.
22. More than one third (36%) of the elderly have experienced any type of abuse with this being reported highest in Bhopal (79%) followed by Chennai (59%) and Kolkata (44%).

23. The elderly faced various types of abuse with showing disrespect being the most common form of abuse followed by verbal abuse, neglect, economic abuse and emotional abuse.
24. Abuse in terms of showing disrespect was reported more in Chennai (71%) and Kolkata (54%).
25. Verbal abuse was reported more in Mumbai (79%), Ahmedabad (57%) and Kolkata (53%).
26. Emotional abuse was reported more in Delhi NCR (62%) and Kolkata (54%).
27. Physical abuse was reported more in Kolkata (23%), Hyderabad (22%), Mumbai (21%) and Ahmedabad (20%).
28. Abuse is reported more from the family members, with son and daughter in law emerging as the major abusers.
29. Abuse by son was reported most in Bhopal (70%) followed by Patna (57%), and Kolkata (54%).
30. Abuse by domestic help was reported more in Delhi NCR (19%) and Ahmedabad (13%).
31. One third (35%) of the elderly faced abuse due to property issues.
32. Nearly one third each of the elderly reported facing abuse because of lack of emotional support (30%) and lack of basic necessities (29%).
33. Half (53%) of the elderly did not take any action when they faced abuse. This is reported highest in Chennai (80%), Bhopal (69%) and Ahmedabad (62%).
34. Most (92%) of the elderly did not register any complaint against the abuser.
35. Among the elderly who registered complaint, 33% reported that nothing concrete came out of it, while 27% reported about the police carried out home visit, as a result of the complaint.
36. Nearly half of the elderly (48%) are willing to take concrete action against abuse in future.
37. Unwillingness to take any action against abuse stems from the perception among the elderly that - 'nothing concrete will happen' if any action is taken, followed by a sense of shame in the community and fear of further abuse.



38. Awareness about laws, policies and programmes against elder abuse is low among the elderly.
39. One third (33%) of the elderly are aware of existing laws and programmes against elder abuse.
40. Among the Elderly who are aware of the laws, policies and programmes, majority (88%) are aware of the Maintenance and Welfare of Parents and Senior Citizen's Act, (56%) of the elderly are aware of the National Policy on Older Persons, (67%) are aware of the Protection for Women against Domestic Violence Act.
41. Awareness of the law enforcing agencies is low as only one fifth of the elderly (18%) are aware of these.
42. Close to two fifth (38%) of the elderly perceive the role of police and lawyers as non supportive in tackling abuse.
43. One fourth of the elderly (26%) did not know about the role of the law enforcing agencies in controlling elder abuse.
44. More than one fourth (27%) of the elderly are of the view that the Police is not equipped to handle cases of elder abuse.
45. The major measures to be taken up by the law enforcing agencies suggested by the elderly include 'giving protection' and 'carrying out home visits'.
46. It was also suggested that the Police should assist the elderly in getting maintenance from the children under the Maintenance and Welfare of Parents and Senior Citizen's Act.
47. 'Having steady cash flow', 'making adjustments within family' and 'having own property to reduce economic dependency' are the major measures suggested by the elderly to control elder abuse.

# CHAPTER 1

## INTRODUCTION

### 1.1 Background

#### **The Context**

The number of the elderly in India is growing. There are an estimated 90 million older persons in India today. Life expectancy has increased from 40 years in 1951 to 64 years today. A person today has 20 years more to live than (s) he would have 50 years back. Growth rate of elderly (3.09) is higher than that of the general population (1.9), size of female elderly is more than men, at 60+, the proportion of widows (54%) is more than widowers (15.5%). This demographic transition has generated tremendous challenges for healthy ageing.

#### **The Concern**

As a result of the current ageing scenario, there is growing need for care of the older persons in terms of social, economic, health and shelter. Together with these issues, security of older persons in India is also emerging as an issue.

With more old people living longer, the households are getting smaller and congested, causing stress in joint and extended families. Even where they are co-residing, marginalization, isolation and insecurity are felt among the older persons due to the generation gap and change in lifestyles. Increase in lifespan also results in chronic functional disabilities leading for a need for assistance required by the older person to manage simple chores as the activities of daily living.

#### **Need for a Study**

HelpAge India felt the need to understand the issues relating to elder abuse, its nature and extent of prevalence across cities, and perceptions of the elderly and other stakeholders. The study outcome is expected to provide a better understanding of the status and bring out the issues that need intervention and advocacy.

#### **Study Objectives**

Broadly, the objectives of the study are:

- To identify the symptoms of elder abuse
- To find out its existence and reasons for the same

The broad information areas covered in the study include socio economic and demographic profile of the elderly, living arrangements, ownership of assets, types of abuse and their various facets, legal and psychological aspects of abuse etc.

## 1.2 Methodology

### Technique

In the present study, both quantitative and qualitative techniques were used. The main survey was quantitative with structured interviews among elderly men and women. The qualitative component included IDIs carried out with various target groups, mentioned below.

### Target Groups and Study Area

The target groups for the quantitative part comprised the elderly in the age group of 60+ years in the 8 cities viz. **Delhi NCR, Mumbai, Ahmedabad, Kolkata, Bhopal, Chennai, Patna and Hyderabad.**

For the qualitative study, the respondents included Legal Experts, members of Senior Citizen's Association, Police Officers, Medical Experts, Social Welfare Officer, Community Based Organizations (CBOs), Psychologists and Corporate and Individual donors. In all, 57 IDIs were carried out.

### Coverage Details

#### *Quantitative component*

Table 1.2a gives the quantitative study sample size achieved by sex for each of the cities covered.

**Table 1.2a Sample Size Achieved by City**

City	No. of Men	No. of Women	Total
Delhi NCR	54	50	104
Mumbai	51	43	94
Hyderabad	53	49	102
Kolkata	52	77	129
Patna	47	56	103
Chennai	47	48	95
Bhopal	51	36	87
Ahmedabad	49	47	96
<b>Total</b>	<b>404</b>	<b>406</b>	<b>810</b>

#### *Qualitative component*

For the qualitative component, IDIs among Police officers, Legal Experts, Senior Citizen's Association, Medical Expert, Social Welfare Officer, Community Based Organizations (CBOs), Corporate and Individual Donors, and Psychologists across the 8 cities were carried out. In all, 57 IDIs were carried out.

## **Fieldwork**

The field work for the quantitative part was carried out by HelpAge India through the Senior Citizen's Associations at various locations during May 10-25, 2010.

The Sigma teams carried out the qualitative interviews across the 8 cities during May 10-24, 2010.

## **1.3 Structure of the Report**

The present report has three chapters and an Executive summary. The details of the chapters are given below.

The first chapter is an Introduction to the study. It provides the background, study objectives, methodology, coverage and data collection.

The second chapter gives profile of the elderly including their economic status and current living arrangements.

The third chapter provides an understanding of the issue of elder abuse as perceived by the elderly and other stakeholders such as Police Officers, Legal Experts Psychologists, Medical Experts et al.

## CHAPTER 2

### PROFILE OF ELDERLY

#### 2.1 Demographic Profile

This section provides the demographic profile of the elderly with emphasis on age, marital status, the number of children and current living status of the elderly.

##### Age distribution

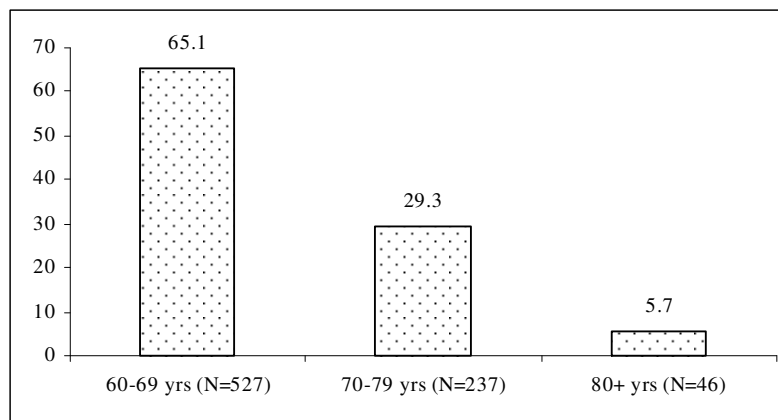
Table 2.1a gives the age distribution of elderly by city. The mean age of the elderly is 68 years. More than one third each are of 60 - 64 years (34%) and 70+ years (35%), while one third are of 65 - 69 years (31%). Half (54%) of the elderly in Kolkata are of 70+ years, while in Ahmedabad less than one fifth are of this age.

**Table 2.1a Age Distribution of Elderly by City (%)**

Age Group (Years)	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
60-64	32.7	<b>35.1</b>	<b>41.2</b>	22.5	25.2	<b>35.8</b>	<b>47.1</b>	<b>41.7</b>	34.4
65-69	29.8	29.8	27.5	24	<b>40.8</b>	32.6	21.8	39.6	30.6
70+	<b>37.5</b>	<b>35.1</b>	31.4	<b>53.5</b>	34	31.6	31	18.8	<b>34.9</b>
Mean	68	68	67	<b>69</b>	68	67	67	66	68
SD	6	6	6	6	6	7	6	5	6
Total N	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

Figure 2.1a gives the age distribution of elderly nationally. Two thirds of the elderly (65%) are in the age group of 60-69 years as compared to more than one fourth (29%) in the age group of 70-79 years. Less than one tenth of the elderly (6%) are 80+ years.

**Figure 2.1a Age Distribution of Elderly**



## Marital status

The marital status of the elderly by city is provided in Table 2.1b. Three fourth of the elderly are currently married. Most of the elderly (90%) in Delhi NCR, Patna and Chennai are married while 54% in Kolkata and 44% in Bhopal are widows/ widowers. About one fourth of the elderly are divorced.

**Table 2.1b Distribution of Elderly by Marital Status and City (%)**

Marital status	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Currently Married	91.3	70.2	83.3	38.8	92.2	90.5	50.6	78.1	73.6
Widow/Widower	7.7	23.4	14.7	54.3	6.8	8.4	43.7	17.7	1.9
Separated/Deserted	0.0	1.1	1.0	0.8	0.0	0.0	1.1	3.1	0.9
Unmarried	1.0	4.3	0.0	5.4	1.0	0.0	1.1	1.0	0.9
Divorced	0.0	1.1	1.0	0.8	0.0	1.1	3.4	0.0	22.8
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

## Number of children

Table 2.1c gives the mean number of children of the elderly. The mean number of children is 3, with 2 sons and 1 daughter. In Kolkata and Patna, the mean number of daughters is 2. The mean number of children is 3 in Delhi NCR, Mumbai, Chennai, Bhopal and Ahmedabad and 4 in Hyderabad, Kolkata and Patna.

**Table 2.1c Mean No. of Children of Elderly by City**

	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Sons	1.91	1.79	2.29	2.06	2.23	1.76	1.92	1.81	1.98
Daughters	1.31	1.24	1.44	1.64	1.53	1.42	1.35	1.24	1.40
All	3.23	3.03	3.73	3.71	3.76	3.18	3.27	3.05	3.38
<b>Total N</b>	<b>93</b>	<b>80</b>	<b>80</b>	<b>95</b>	<b>96</b>	<b>84</b>	<b>78</b>	<b>88</b>	<b>694</b>

## Current living status

The elderly were asked about their current living status. Table 2.1d shows that half (50%) of the elderly stay with sons and one fourth (27%) stay with spouse. One tenth of the elderly (10%) are living alone and children come to visit them. The percentage of elderly living with daughter is 7%. Close to one fifth (17%) of the elderly live alone.

In Ahmedabad, 77% of the elderly are living with sons while in Mumbai and Bhopal, more than half of the elderly reported so. The percentage of the elderly living with spouse in Hyderabad is less than one sixth even though the percentage of elderly who are married is very high (Table 2.1b).

**Table 2.1d Distribution of Elderly by Current Living Status and City (%)**

Living with	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Son(s)	45.2	<b>57.4</b>	<b>46.1</b>	<b>36.4</b>	<b>39.8</b>	<b>45.3</b>	<b>55.2</b>	<b>77.1</b>	<b>49.5</b>
Spouse	<b>52.9</b>	28.7	14.7	20.2	21.4	33.7	20.7	26.0	27.2
Alone, children come to visit	3.8	3.2	11.8	5.4	35.9	6.3	5.7	7.3	10.0
Daughter(s)	1.9	6.4	13.7	12.4	1.0	13.7	5.7	0.0	7.0
Alone without support of children	1.9	2.1	6.9	9.3	0.0	4.2	5.7	1.0	4.1
Alone but visit my children	1.0	4.3	2.9	3.1	1.0	1.1	6.9	2.1	2.7
Old Age Home	0.0	1.1	8.8	2.3	0.0	0.0	0.0	0.0	1.6
Family member	2.9	1.1	1.0	2.3	0.0	2.1	1.1	0.0	1.4
No response	0.0	3.2	1.0	3.9	1.9	0.0	0.0	0.0	1.4
With Domestic Help/ Caretaker	0.0	1.1	0.0	3.1	0.0	0.0	1.1	0.0	0.7
Siblings	0.0	0.0	1.0	1.6	0.0	0.0	1.1	2.1	0.7
Relative	0.0	1.1	0.0	3.1	0.0	0.0	0.0	0.0	0.6
Alone (have no children)	1.0	0.0	0.0	1.6	0.0	0.0	0.0	1.0	0.5
In laws	0.0	0.0	0.0	0.0	0.0	1.1	0.0	0.0	0.1
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

Note : Total exceeds 100 due to multiple response

## 2.2 Educational Attainment

Table 2.2a gives the educational attainment of the elderly across the 8 cities. Four fifth (82%) of the elderly are literates with about 19% and 13% being Graduates and Post Graduates respectively. Nearly one fifth of the elderly (18%) are illiterates. About one tenth each of the elderly had Primary, Middle and Secondary education. Proportion of illiterates is highest in Kolkata (42%) and lowest in Patna (3%). Around one third each of the elderly in Ahmedabad and Delhi NCR completed Graduation. The percentage of Post Graduates/ Professionals is highest in Delhi NCR (32%).

**Table 2.2a Distribution of Elderly by Education and City (%)**

Education	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Illiterate	5.8	17.0	<b>28.4</b>	<b>41.9</b>	2.9	6.3	14.9	18.8	17.9
Primary	6.7	16.0	23.5	18.6	1.9	23.2	6.9	17.7	14.4
Middle	4.8	8.5	1.0	11.6	9.7	<b>28.4</b>	16.1	5.2	10.5
Secondary	9.6	<b>24.5</b>	7.8	5.4	<b>35.0</b>	15.8	13.8	13.5	15.3
Sr. Secondary	12.5	4.3	5.9	7.0	6.8	9.5	10.3	10.4	8.3
Graduate	26.9	21.3	18.6	7.8	21.4	6.3	<b>20.7</b>	<b>28.1</b>	<b>18.5</b>
Post Graduate/ Professional	<b>31.7</b>	7.4	11.8	6.2	20.4	7.4	13.8	6.3	13.1
No Response	1.9	1.1	2.9	1.6	1.9	3.2	3.4	0.0	2.0
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

## 2.3 Economic Profile

### Last Main Occupation of Elderly

Table 2.3a provides the analysis of the data on last main occupation which the elderly were engaged in. One fourth (26%) of the elderly were homemakers. The percentage of elderly who were homemakers is highest in Patna (45%). Nearly one fifth were working as unskilled workers. The percentage of elderly who were working as unskilled workers is highest in Bhopal (45%). Around 14% of the elderly were skilled workers and 12% were Officers, Middle or Senior Executive.

**Table 2.3a Distribution of Elderly by Last Main Occupation (%)**

Occupation	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Homemaker	32.7	19.1	15.7	29.5	44.7	22.1	8.0	31.3	25.9
Unskilled worker	1.9	11.7	23.5	32.6	1.9	18.9	44.8	12.5	18.5
Skilled Worker	16.3	20.2	16.7	8.5	2.9	25.3	8.0	11.5	13.5
Officer/Middle Executive/Sr. Executive	22.1	13.8	10.8	4.7	18.4	7.4	9.2	8.3	11.7
Self Employed /Professional	8.7	5.3	10.8	3.1	12.6	7.4	6.9	10.4	8.0
Officer/Jr. Executive	6.7	7.4	3.9	3.9	5.8	4.2	3.4	2.1	4.7
Business / Industrialist with employees	1.0	4.3	4.9	6.2	0.0	1.1	5.7	8.3	4.0
Supervisory level	2.9	3.2	2.0	2.3	5.8	6.3	6.9	1.0	3.7
Clerical/ Salesman	2.9	6.4	0.0	3.9	2.9	0.0	0.0	10.4	3.3
Shop Owner	1.9	2.1	0.0	3.1	2.9	4.2	6.9	3.1	3.0
Petty Trader	0.0	2.1	6.9	1.6	1.9	2.1	0.0	0.0	1.9
Nothing	0.0	1.1	0.0	0.0	0.0	0.0	0.0	0.0	0.1
No response	2.9	3.2	4.9	0.8	0.0	1.1	0.0	1.0	1.7
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

### Current Involvement in Economic Activity

Figure 2.3a gives the analysis of the data on the current economic activity of the Elderly. One fifth of the elderly (19%) are currently engaged in an economic activity. About one fourth each in Ahmedabad, Chennai, Hyderabad and Bhopal, and less than one tenth in Mumbai reported the same.

**Fig. 2.3a Percentage of Elderly Currently Engaged in Economic Activity**

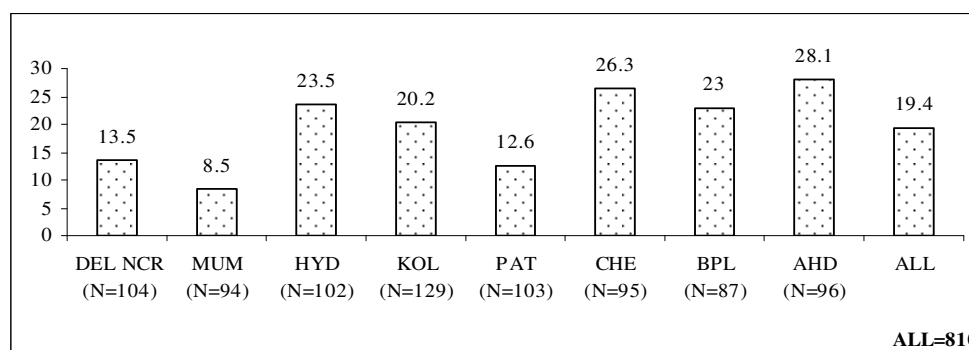
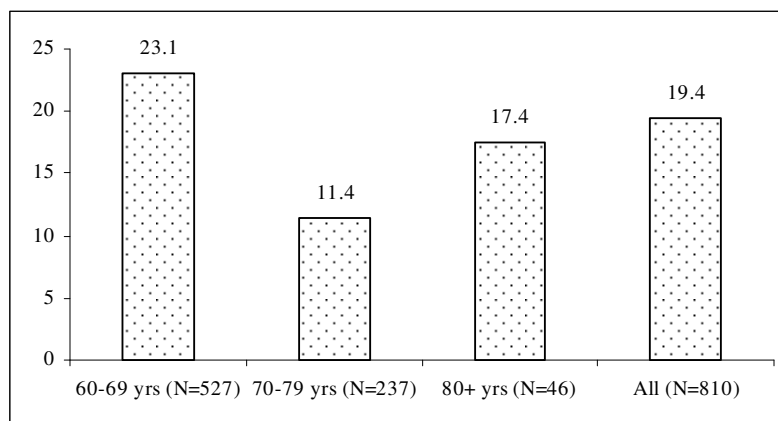




Fig. 2.3b gives the percentage of elderly currently engaged in any economic activity by age. One fifth of the elderly (19%) are engaged in any economic activity. Nearly one fourth of the elderly (23%) in the age group of 60-69 years and 17% in the age group of 80+ years reported the same. The percentage of elderly engaged in any economic activity is the lowest in the age group of 70-79 years (11%).

**Fig. 2.3b Percentage of Elderly Currently Engaged in Economic Activity by Age**



### Monthly Household Income

The average monthly household income of the elderly is Rs. 12045. The average income of the elderly ranged between Rs 18119 in Delhi NCR and Rs 6679 in Kolkata. Three fifth (59%) of the elderly have a monthly household income of less than Rs 10,000, while 28% have an income of Rs. 10,000 – 20,000.

**Table 2.3c Distribution of Elderly by Monthly Household Income (%)**

Monthly HH Income (Rs.)	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Less than. 10,000	33.3	<b>53.5</b>	<b>72.4</b>	<b>84.5</b>	27.3	<b>86.7</b>	<b>70.4</b>	38.1	<b>58.9</b>
10,000-20,000	<b>40.6</b>	26.8	22.4	8.3	<b>49.1</b>	3.3	18.3	<b>50.0</b>	27.2
20,001-30,000	14.5	12.7	3.9	2.4	20.0	1.7	8.5	8.3	8.6
30,001-40,000	4.3	2.8	0.0	0.0	1.8	0.0	0.0	0.0	1.1
Above Rs. 40,000	7.2	4.2	1.3	4.8	1.8	8.3	2.8	3.6	4.2
Mean	18119	14465	7307	6679	16505	10280	10277	14494	12045
SD	12224	13980	8298	14071	9212	14734	10123	9957	12388
<b>Total N</b>	<b>69</b>	<b>71</b>	<b>76</b>	<b>84</b>	<b>55</b>	<b>60</b>	<b>71</b>	<b>84</b>	<b>570</b>

### Source of Income

The elderly were asked about their source of income. Pension is the main source of income, with 45 % across the cities, 74% in Bhopal and 62% in Delhi NCR reporting the same. One fifth (20%) reported income from interest on savings and fixed deposits, while 17% reported remittance from children. Other sources of income mentioned include income from house rent, own business, salary/ pension of spouse etc.

**Table 2.3d Distribution of Elderly by Main Source of Income (%)**

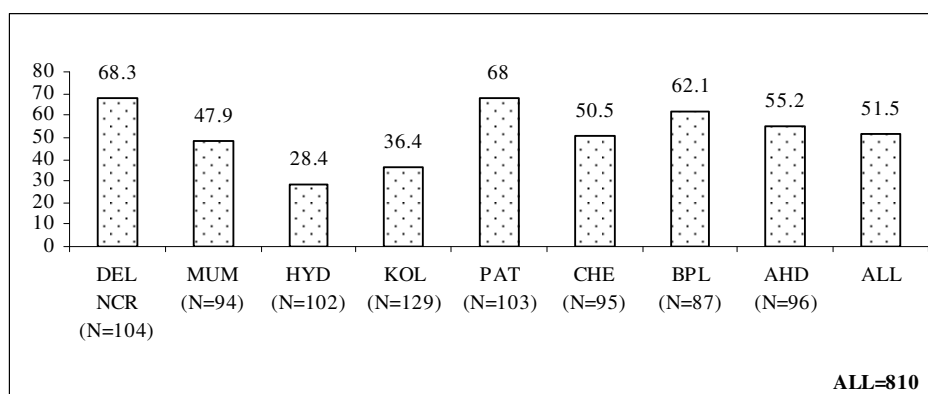
Source of income	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Pension	61.5	39.4	45.1	25.6	46.6	40.0	73.6	36.5	45.1
Interest on saving and Fixed Deposits	35.6	18.1	10.8	16.3	9.7	20.0	21.8	29.2	20.0
Remittance from children	5.8	16.0	26.5	20.9	6.8	16.8	4.6	36.5	16.9
House Rent	12.5	4.3	6.9	3.1	10.7	22.1	6.9	3.1	8.5
Business	2.9	9.6	4.9	9.3	3.9	11.6	4.6	15.6	7.8
Spouse Salary /Pension	3.8	2.1	2.0	2.3	26.2	0.0	1.1	0.0	4.8
Self Income	1.0	1.1	2.9	2.3	1.9	4.2	2.3	5.2	2.6
Support from NGO	0.0	0.0	1.0	12.4	0.0	0.0	0.0	0.0	2.1
Relative	0.0	0.0	4.9	0.0	0.0	0.0	0.0	0.0	0.6
Nothing	0.0	3.2	0.0	0.0	0.0	1.1	0.0	0.0	0.5
Consultancy	1.9	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.4
Neighbour	0.0	0.0	0.0	2.3	0.0	0.0	0.0	0.0	0.4
Begging	0.0	0.0	0.0	1.6	0.0	0.0	1.1	0.0	0.4
Family Income	0.0	0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.2
Community Support	0.0	0.0	0.0	1.6	0.0	0.0	0.0	0.0	0.2
Labour	0.0	0.0	2.0	0.0	0.0	0.0	0.0	0.0	0.2
Maid Servant	0.0	0.0	0.0	1.6	0.0	0.0	0.0	0.0	0.2
Land	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.1
No response	10.6	9.6	6.9	12.4	7.8	8.4	2.3	7.3	8.4
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

Note : Total exceeds 100 due to multiple response

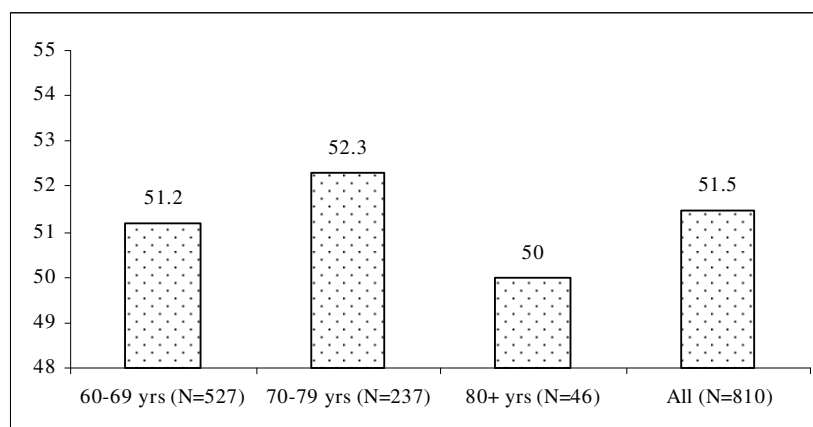
### Ownership of Property

The elderly were asked about any property owned by them. Fig 2.3c show that 52% of the elderly own property. The percentage of elderly reporting this is highest in Delhi NCR and Patna (68%), followed by Bhopal (62%). The percentage of elderly reporting ownership of property is lowest in Hyderabad (28%) and Kolkata (36%). Fig 2.3d gives the percentage of elderly who own property by age. Half each of the elderly in the age group of 60-69 years, 70-79 years and 80+ years own property.

**Fig. 2.3c Percentage of Elderly who Own Property**



**Fig. 2.3d Percentage of Elderly who Own Property by Age**



### Ownership Status of House Living in

Table 2.3e provides the analysis of the data on the ownership status of the house the elderly are currently living in. Close to three fourth (73%) of the elderly are living in their own house. The percentage of elderly living in their own house is higher in Patna, Bhopal and Delhi NCR. As compared to this, the percentage of elderly living in their own house is only 55% in Kolkata. Nearly one fifth of the elderly are living in a rented place with 38% in Kolkata and 36% in Chennai reporting the same.

**Table 2.3e Distribution of Elderly by Ownership Status of House Living in (%)**

	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Owned	84.6	77.7	61.8	55.0	87.4	62.1	87.4	77.1	73.3
Rented	9.6	16.0	19.6	38.0	5.8	35.8	8.0	8.3	18.4
With Relative	0.0	1.1	0.0	0.8	0.0	0.0	0.0	0.0	0.2
Old Age Home	0.0	1.1	11.8	3.9	0.0	0.0	0.0	0.0	2.2
No response	5.8	4.3	6.9	2.3	6.8	2.1	4.6	14.6	5.8
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

### Financial Dependence of Elderly

The elderly were asked whether they are financially dependent on anyone and Figure 2.3e gives the results. More than two fifth (46%) of the elderly are financially dependent on others. Three fifth (63%) of the elderly in Chennai and 26% in Mumbai are dependent on others financially. Nearly 50% each of the Elderly in Hyderabad, Patna and Ahmedabad are financially dependent on others.

**Fig. 2.3e Percentage of Elderly Financially Dependent on Others**

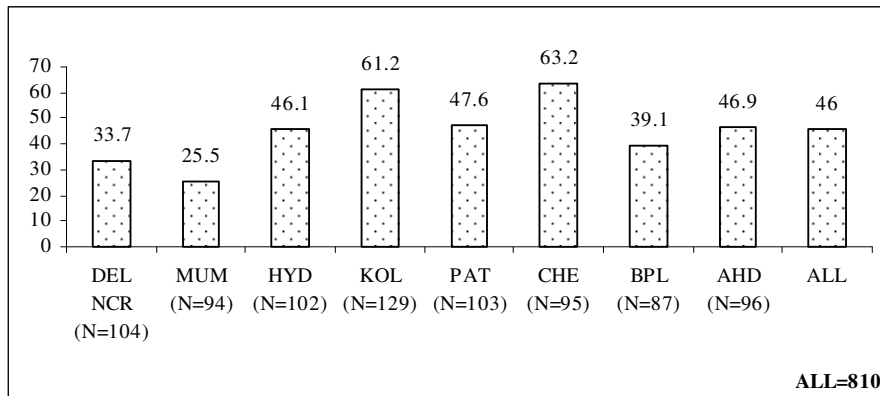
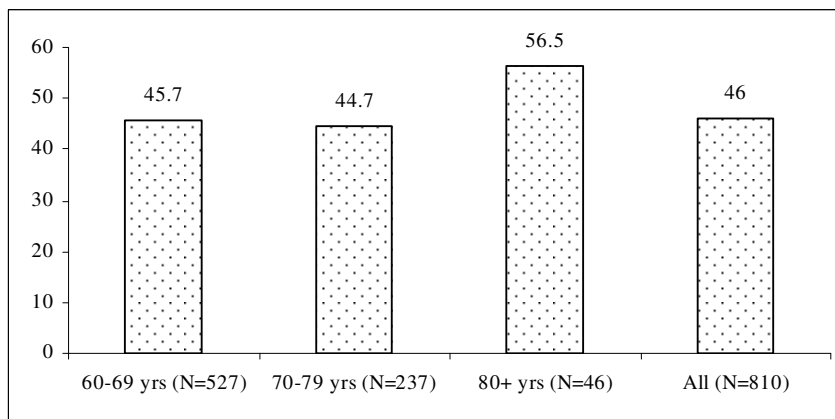


Fig 2.3f gives the percentage of elderly financially dependent on others by age. The findings show that dependence is highest in the age group of 80+ years (57%). More than two fifths each in the age group of 60-69 years (46%) and 70-79 years (45%) are financially dependent on others.

**Fig. 2.3f Percentage of Elderly Financially Dependent on Others by Age**



**Person whom Elderly is financially Dependent on**

Table 2.3f gives the findings on the person whom the elderly are financially dependent on. More than half (57%) of the elderly are dependent on son, with the percentage being highest in Ahmedabad (93%) followed by Hyderabad (75%) and Bhopal (74%). Around one fourth of the elderly are dependent on their spouse financially, with this percentage being highest in Patna (71%) followed by Delhi NCR (60%). Around 14% of the elderly are financially dependent on their daughters.

**Table 2.3f Distribution of Elderly by Person Financially Dependent on (%)**

Person	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Son	45.7	<b>62.5</b>	<b>74.5</b>	<b>35.4</b>	28.6	<b>63.3</b>	<b>73.5</b>	<b>93.3</b>	<b>57.1</b>
Spouse	<b>60.0</b>	25.0	4.3	11.4	<b>71.4</b>	28.3	8.8	13.3	26.5
Daughter	2.9	12.5	12.8	25.3	4.1	18.3	17.6	6.7	13.9
Daughter in Law	2.9	0.0	0.0	5.1	0.0	3.3	2.9	11.1	3.5
Relatives	0.0	0.0	10.6	2.5	0.0	5.0	2.9	0.0	2.9
Son in Law	0.0	0.0	2.1	0.0	0.0	3.3	2.9	2.2	1.3
Neighbour	0.0	0.0	0.0	5.1	0.0	0.0	0.0	0.0	1.1
Depending upon Old Age Home	0.0	4.2	0.0	1.3	0.0	0.0	0.0	0.0	0.5
Community	0.0	0.0	0.0	2.5	0.0	0.0	0.0	0.0	0.5
Grandchildren	0.0	0.0	0.0	1.3	0.0	0.0	0.0	0.0	0.3
No response	5.7	0.0	2.1	3.8	0.0	0.0	2.9	2.2	2.1
<b>Total N</b>	<b>35</b>	<b>24</b>	<b>47</b>	<b>79</b>	<b>49</b>	<b>60</b>	<b>34</b>	<b>45</b>	<b>373</b>

*Note : Total exceeds 100 due to multiple response*

## CHAPTER 3

### PERCEPTIONS AND EXPERIENCE OF ELDER ABUSE

#### 3.1 Perceptions Regarding Abuse

##### Understanding of Abuse

The elders interviewed were asked about their understanding of elder abuse and the results are summarized in Table 3.1a. Two fifth (44%) of the elderly consider negligence as elder abuse, with 62% in Ahmedabad and 53% in Patna feeling the same. More than one third each of the elderly felt that elder abuse constitutes emotional abuse, verbal abuse, economic abuse, showing disrespect and physical abuse. Understanding of emotional abuse and economic abuse as elderly abuse was more common in Mumbai and Patna. **One fifth of the elderly do not know what constitutes abuse.** This proportion is higher in Delhi NCR, Hyderabad and Kolkata.

**Table3.1a Distribution of Elderly by Understanding of Elder Abuse (%)**

Understanding of Elder Abuse	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Neglect	41.3	43.6	<b>37.3</b>	<b>49.6</b>	53.4	20.0	<b>42.5</b>	<b>61.5</b>	<b>44.0</b>
Emotional Abuse	<b>46.2</b>	<b>58.5</b>	27.5	46.5	<b>57.3</b>	22.1	11.5	32.3	38.5
Verbal Abuse	42.3	53.2	29.4	46.5	29.1	21.1	24.1	46.9	37
Economic Abuse	42.3	47.9	24.5	33.3	53.4	29.5	11.5	32.3	34.7
Showing Disrespect	44.2	37.2	18.6	41.1	24.3	<b>58.9</b>	14.9	31.3	34.2
Physical Abuse	43.3	48.9	15.7	39.5	52.4	8.4	9.2	50.0	34.1
Don't Know	38.5	13.8	30.4	20.9	10.7	9.5	16.1	18.8	20.1
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

*Note : Total exceeds 100 due to multiple response*

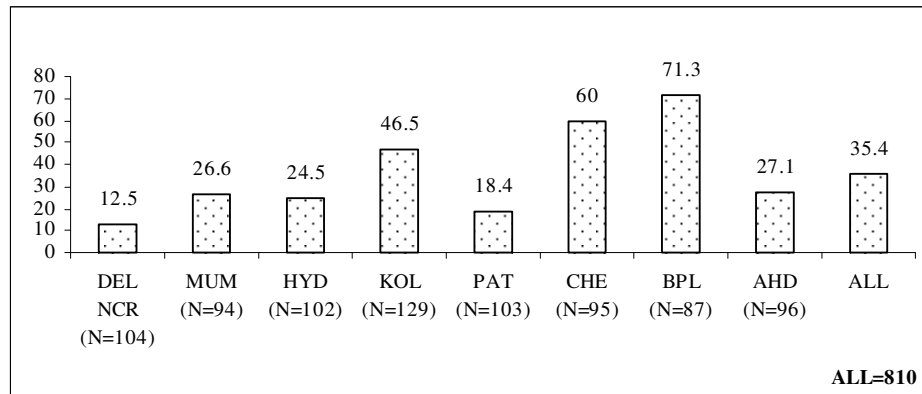
Other stakeholders like the Police, Lawyers, Psychologists, CBOs, Corporate and Individual Donors et al defined elder abuse as elders not getting enough respect from the family members, elders not getting basic necessities on time or money for their basic requirements like food and medicines, being physically and economically dependent on children. *Elder abuse thus refers to the abuse of elderly physically, emotionally, verbally and economically.* A Psychologist said,

*“.....the feeling of neglect and isolation among the elderly within the family also constitutes emotional abuse”*

##### Neglect and the Elderly

The elderly were asked whether they feel that they are neglected. As Figure 3.1a indicates, more than one third of the elderly feel neglected. The feeling of being neglected was reported more in Bhopal, Chennai and Kolkata and low in Delhi NCR and Patna.

**Fig. 3.1a Percentage of Elderly who Feel Neglected**



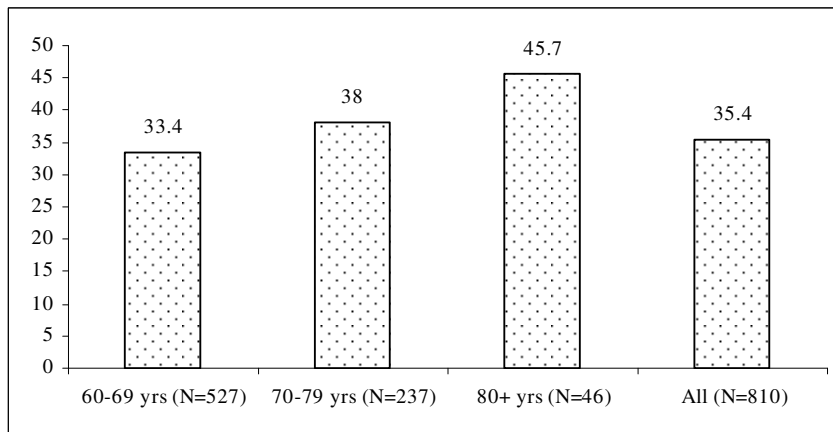
**Feeling of Neglect by Age**

Table 3.1b gives the distribution of elderly (by age and city) who feel that they are neglected. Around one fourth of the elderly in the age group of 60-69 years feel that they are neglected. The percentage of elderly feeling the same is highest in Bhopal and Chennai. Around 11% of the elderly in the age group of 70-79 years feel the same. Less than one tenth (6%) of the elderly aged 80+ in Chennai feel that they are neglected. The feeling of being neglected is highest in the 80+ years age group (46%) and lowest in the age group of 60-69 years (33%) (Fig. 3.1b).

**Table 3.1b Percentage of Elderly who feel neglected (by Age and City)**

Age Group (Years)	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
60-69	7.7	20.2	15.7	17.1	11.7	42.1	44.8	20.8	21.7
70-79	4.8	5.3	6.9	24.8	6.8	11.6	20.7	5.2	11.1
80+	0.0	1.1	2.0	4.7	0.0	6.3	5.7	1.0	2.6
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

**Fig. 3.1b Percentage of Elderly who feel neglected by Age**



### **Feeling of Neglect by Gender**

Table 3.1c gives the results on feeling of being neglected among the elderly by gender and city. Nearly one fifth each of the male (17%) and female (18%) elderly feel that they are neglected. Two fifth (46%) of the elderly males in Bhopal feel that they are neglected, while one third each of the elderly females in Kolkata and Chennai reported the same. The feeling of being neglected seems to be higher among females, compared to males.

**Table 3.1c Percentage of Elderly who Feel Neglected by Gender and City**

	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Male	5.8	12.8	8.8	14.0	11.7	28.4	46.0	14.6	17.0
<b>Total N</b>	<b>54</b>	<b>51</b>	<b>53</b>	<b>52</b>	<b>47</b>	<b>47</b>	<b>51</b>	<b>49</b>	<b>404</b>
Female	6.7	13.8	15.7	32.6	6.8	31.6	25.3	12.5	18.4
<b>Total N</b>	<b>50</b>	<b>43</b>	<b>49</b>	<b>77</b>	<b>56</b>	<b>48</b>	<b>36</b>	<b>47</b>	<b>406</b>

### **Occasions on which the Elderly Feel Neglected**

The elderly who feel that they are neglected were further asked about the occasions on which they feel so. Half (51%) of the elderly feel neglected sometimes while 40% feel neglected everyday. For the study purpose, the term ‘sometimes’ is defined as ‘feeling among the elderly of being neglected on some occasions at any point of time’. The proportion of elderly feeling neglected sometimes is highest in Ahmedabad (89%) followed by Mumbai and Delhi NCR. The feeling of being neglected every day is highest in Bhopal (61%), followed by Kolkata (52%).

**Table 3.1d Distribution of Elderly by Occasions on which they Feel Neglected (%)**

	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Sometimes	<b>69.2</b>	<b>72</b>	<b>60</b>	48.3	<b>57.9</b>	<b>47.4</b>	22.6	<b>88.5</b>	<b>50.9</b>
Everyday	15.4	24	28	<b>51.7</b>	26.3	40.4	<b>61.3</b>	7.7	39.7
During celebrations at home /within the family	7.7	4	4	0	10.5	10.5	8.1	0	5.6
No response	7.7	0	8	0	5.3	1.8	8.1	3.8	3.8
<b>Total N</b>	<b>13</b>	<b>25</b>	<b>25</b>	<b>60</b>	<b>19</b>	<b>57</b>	<b>62</b>	<b>26</b>	<b>287</b>

### **Reasons for Feeling Neglected**

The elderly who feel that they are neglected were asked about the reasons for such feeling. By and large, the feeling of being neglected stems from the family related factors such as not spending time and not interacting. Two fifth (46%) of the elderly reported that the family members are busy with their own work/lives and neglect the elderly. This got reported more in Chennai, Patna, Ahmedabad and Delhi NCR. More than one third (37%) of the elderly feel neglected as family members do not interact with them. This was reported more in Kolkata and Bhopal.

More than one fourth (29%) of the elderly feel neglected as the family members do not spend time with them even when not busy with work. This reason was cited more by elderly from Kolkata and Ahmedabad, “Needs met with indifference” is the reason



for the feeling of being neglected in case of one fifth of the elderly across the cities. Meeting the needs of elderly with indifference seems to be more common in Kolkata, and Ahmedabad. Lack of concern of family members in case of illness of the elderly also contributes to the feeling of being neglected among the elderly. This got reported more in Delhi NCR, Ahmedabad and Kolkata. Indifferent attitude of the domestic help also contributes to the feeling of being neglected with more prominence in Delhi NCR (46%) and Kolkata (38%).

**Table 3.1e Distribution of Elderly by Reasons for Feeling Neglected (%)**

Reason	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Family members busy with their own lives /work	<b>53.8</b>	<b>32.0</b>	32.0	45.0	<b>63.2</b>	<b>68.4</b>	24.2	<b>57.7</b>	<b>45.6</b>
Family members don't interact with me	38.5	20.0	28.0	<b>55.0</b>	26.3	17.5	<b>51.6</b>	34.6	36.9
Family members don't spend time with me even when not busy with work	23.1	20.0	12.0	53.3	31.6	7.0	30.6	46.2	29.3
My needs are met with indifference	23.1	4.0	<b>36.0</b>	41.7	26.3	17.5	3.2	38.5	22.6
Family members don't care for me when I'm ill	38.5	4.0	20.0	26.7	15.8	17.5	8.1	34.6	18.8
Indifferent attitude of the domestic help	46.2	8.0	20.0	38.3	5.3	1.8	6.5	15.4	16.0
No one keeps contact with them	0.0	4.0	0.0	1.7	0.0	0.0	0.0	0.0	0.7
No response	0.0	16.0	4.0	1.7	0.0	1.8	0.0	0.0	2.4
<b>Total N</b>	<b>13</b>	<b>25</b>	<b>25</b>	<b>60</b>	<b>19</b>	<b>57</b>	<b>62</b>	<b>26</b>	<b>287</b>

*Note : Total exceeds 100 due to multiple response*

The qualitative findings show that the all the target groups covered in the study feel that the elderly do feel neglected. Even if there is no real problem, the elderly think that nobody sits with them or talks to them and hence they feel neglected. The Psychologists opined that the elderly feel a sense of isolation within the family. One of the Psychologists in Ahmedabad said,

*“..... The elderly feel that they have spent their entire life on their children and now the children have no time for them”*

The Psychologists feel that this kind of feeling creates psychological pressure among the elderly.

### 3.2 Abuse Faced by Elderly

#### Abuse Experienced by Elderly

All the elderly were asked whether they have ever faced abuse. As Figure 3.2a indicates, more than one third of the elderly (36%) have experienced any type of abuse. The proportion of elderly who reported to have faced abuse is highest in Bhopal, followed by Chennai, Kolkata and Ahmedabad. Fig 3.2b gives the percentage of elderly who faced abuse by age. More than two fifth of the elderly (44%) in the age group of 80+ years have faced abuse while 38% in the age group of 70-79 years have faced abuse. The percentage of elderly who have faced abuse is the lowest in the age group of 60-69 years (34%). Thus, it is observed that higher cases of elder abuse occur among elderly after 70 years.

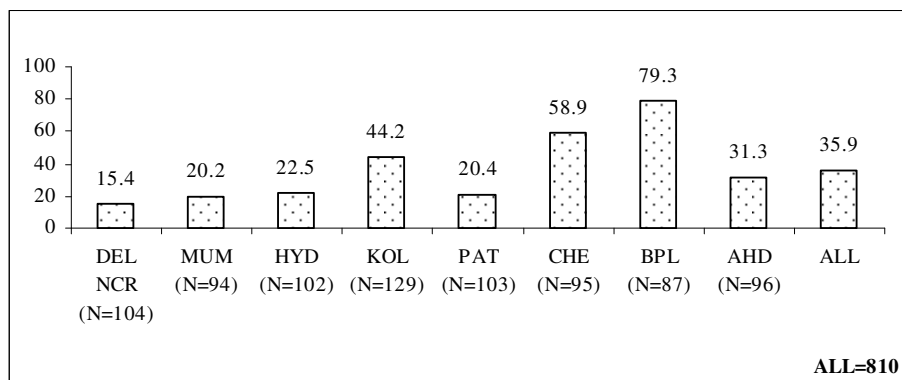
The qualitative findings suggest that the cases of abuse towards elderly have been increased in recent days. **Both Psychologists and Police Officers interviewed during the qualitative phase reported that in the last 3 years, cases of abuse have increased.** According to a Psychologist,

*“.....Such cases were rare earlier, whereas today it’s on a rise. We treat 5-6 cases every year”*

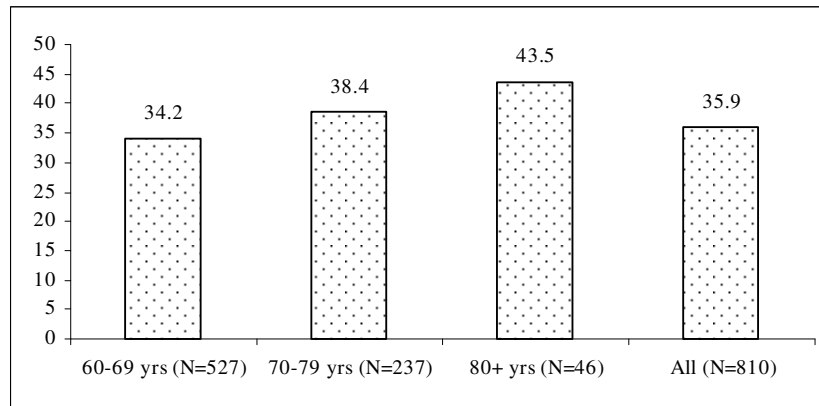
One of the Police Officers said,

*“It has increased tremendously in the last 3 years. Around 8-10 cases of abuse have come up in the last one year”*

**Fig. 3.2a Percentage of Elderly who Faced Abuse by city**



**Fig. 3.2b Percentage of Elderly who Faced Abuse by Age**



### **Kind of Abuse Faced**

The elderly who reported to have faced abuse were further asked about the kind of abuse faced. The elderly reportedly faced various types of abuse with ‘showing disrespect’ being the most common form of abuse followed by verbal abuse, neglect, economic abuse and emotional abuse. Abuse in terms of showing disrespect was reported more in Chennai and Kolkata, while verbal abuse seems to be more in Mumbai, Ahmedabad and Kolkata. Emotional abuse was reported more in Delhi NCR and Kolkata, while physical abuse was reported more in Kolkata, Hyderabad, Mumbai and Ahmedabad (Table 3.2a)

The qualitative findings reveal that apart from economic and physical abuse, psychological and emotional abuse is also most common. In the words of a Lawyer,

*“Cases of physical and verbal abuse are on the rise now-a-days”*

Similarly a Police Officer said,

*“There is an increase in the number of cases of physical and economic abuse”*

The Social Welfare Officers too believed that mostly cases of verbal, economic and physical abuse are noticed. They felt it is because of economic weakness of the elderly.

**Table 3.2a Distribution of Elderly by Kind of Abuse Faced (%)**

Kind of abuse	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Showing Disrespect	31.3	26.3	30.4	54.4	<b>28.6</b>	<b>71.4</b>	17.4	36.7	<b>40.2</b>
Verbal Abuse	25.0	<b>78.9</b>	<b>39.1</b>	52.6	23.8	23.2	24.6	<b>56.7</b>	37.8
Neglect	25.0	15.8	30.4	<b>64.9</b>	14.3	7.1	<b>44.9</b>	30.0	33.7
Economic Abuse	12.5	5.3	21.7	49.1	23.8	33.9	18.8	30.0	28.2
Emotional Abuse	<b>62.5</b>	10.5	<b>39.1</b>	54.4	14.3	7.1	10.1	30.0	25.8
Physical Abuse	12.5	21.1	21.7	22.8	19.0	3.6	7.2	20.0	14.1
No response	18.8	10.5	0.0	7.0	<b>33.3</b>	0.0	4.3	13.3	7.9
Other( Specify)	0.0	0.0	0.0	1.8	0.0	0.0	0.0	0.0	0.3
Indifferent Behaviour	0.0	0.0	0.0	1.8	0.0	0.0	0.0	0.0	0.3
<b>Total N</b>	<b>16</b>	<b>19</b>	<b>23</b>	<b>57</b>	<b>21</b>	<b>56</b>	<b>69</b>	<b>30</b>	<b>291</b>

*Note : Total exceeds 100 due to multiple response*

### Person who Abused

The elderly who faced abuse were asked about the person who abused them. Son and daughter-in-law emerge as the major abusers as 54% and 43% of the elderly respectively reported so. In one tenth each of the cases, daughter and son -in -law are the abusers. Abuse by son was reported more in Bhopal, Patna, and Kolkata, while abuse by daughter- in- law was reported more in Ahmedabad, Kolkata and Chennai. Abuse by domestic help was reported more in Delhi NCR (19%) and Ahmedabad (13%).

**Table 3.2b Distribution of Elderly by Person who Abused (%)**

Person who abused	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Son	<b>37.5</b>	42.1	<b>47.8</b>	<b>54.4</b>	<b>57.1</b>	<b>48.2</b>	<b>69.6</b>	43.3	<b>53.6</b>
Daughter in Law	18.8	<b>47.4</b>	<b>47.8</b>	56.1	23.8	51.8	24.6	<b>66.7</b>	43.3
Son in Law	6.3	0	8.7	10.5	4.8	12.5	36.2	3.3	14.8
Daughter	6.3	5.3	8.7	19.3	14.3	25	10.1	10	14.4
Domestic help	18.8	0	8.7	3.5	0	0	7.2	13.3	5.5
Relative	0	10.5	4.3	5.3	0	0	0	3.3	2.4
Spouse	6.3	0	0	5.3	0	0	1.4	3.3	2.1
Family Members	0	0	0	0	0	1.8	0	6.7	1
Tempo Driver	0	5.3	0	0	0	0	0	0	0.3
Neighbour	6.3	0	0	0	0	0	0	0	0.3
Grand Children	0	0	0	1.8	0	0	0	0	0.3
No response	25	10.5	4.3	5.3	4.8	7.1	1.4	0	5.5
<b>Total N</b>	<b>16</b>	<b>19</b>	<b>23</b>	<b>57</b>	<b>21</b>	<b>56</b>	<b>69</b>	<b>30</b>	<b>291</b>

*Note : Total exceeds 100 due to multiple response*

### Context of Abuse Faced

The elderly, who reported having faced abuse, were further asked about the context in which abuse occurred. Table 3.2c shows that 35% of the elderly faced abuse due to property issues. This was reported highest in Chennai and Bhopal followed by Mumbai. The qualitative study findings also indicate that the context over which most cases of abuse occur is property dispute. Generally the opinion is that it happens mostly in urban areas among the rich and to an extent the middle classes but much less in rural areas.

One of the Lawyers in Bhopal added,

*“The elderly face abuse from children mostly due to property issues. The children subject the elderly to emotional and at times, even physical abuse over property”*

On the issue of the areas where elder abuse is prevalent, one of the Police Officers said,

*“Cases of abuse are more common in the cities where the impact of modernisation and individualism on people can be noticed. In the rural areas, there is still respect for the elderly”*

Nearly one third each of the elderly reported facing abuse because of lack of emotional support and lack of basic necessities like food, clothing etc. The percentage of elderly reporting lack of emotional support is highest in Hyderabad, followed by Ahmedabad and Delhi NCR. One of the CBO representatives interviewed during the field work added,

*“Anyone who is dependent is susceptible to be abused. This is compounded by the physical and economic dependence of the elderly on their children or any care giver. Since physical and economical well being is interrelated - when the capacity to work ‘diminishes’ and retirement from work takes place, then the elderly become economically dependent on others”*

Lack of health care such as not having access to medical facilities or children not taking them to a health care provider during illness or not giving them money to buy medicines was also reported as a context for abuse. Other contexts mentioned include lack of physical space within the house or no place to stay, disrespect by children or negative attitude of children towards elderly, lack of adjustment among family members etc. 31% of the elderly in Delhi NCR and 38% in Patna could not specify the context of the abuse faced.

The interview conducted with Social Welfare Officers highlighted that there have been 30-40 cases of verbal and physical abuse registered in last one year. One of the Social Welfare Officers said,

*“...such cases have increased because of the adoption of modern lifestyle and nuclear family set ups”*

**Table 3.2c Distribution of Elderly by Context of Abuse Faced (%)**

Context	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Due to Property issues	12.5	<b>42.1</b>	21.7	22.8	14.3	<b>51.8</b>	<b>50.7</b>	26.7	<b>35.4</b>
Lack of Emotional Support	<b>43.8</b>	26.3	<b>47.8</b>	36.8	19	25	17.4	<b>46.7</b>	30.2
Lack of Basic necessities	0	5.3	17.4	<b>61.4</b>	9.5	35.7	15.9	40	29.2
Lack of Health care	25	0	13	42.1	14.3	17.9	10.1	43.3	22
Lack of physical space within the house	18.8	10.5	21.7	26.3	19	16.1	11.6	20	17.9
Disrespect by /Negative attitude of own children	12.5	10.5	26.1	33.3	0	3.6	18.8	23.3	17.5
Lack of adjustment	25	15.8	17.4	19.3	19	12.5	5.8	0	12.7
Over the issue of managing the household	12.5	5.3	8.7	0	0	0	5.8	36.7	6.9
Financial Dependence	0	5.3	4.3	15.8	0	0	2.9	16.7	6.2
Over the issue of raising children	6.3	5.3	13	5.3	0	1.8	0	26.7	5.8
Dependence on others due to disability	6.3	0	4.3	8.8	0	1.8	1.4	10	4.1
No response	31.3	10.5	0	0	<b>38.1</b>	3.6	2.9	0	6.5
<b>Total N</b>	<b>16</b>	<b>19</b>	<b>23</b>	<b>57</b>	<b>21</b>	<b>56</b>	<b>69</b>	<b>30</b>	<b>291</b>

*Note : Total exceeds 100 due to multiple response*

### 3.3 Action Taken to address Abuse Faced and Reasons

#### Person Approached When faced Abuse

The elderly who faced abuse were asked whether they have taken any action to address the same. Half (53%) of the elderly did not take any action when they faced abuse. The percentage of elderly reporting this is higher in Chennai, Bhopal and Ahmedabad.

The elderly who took some action were further asked about the person approached. One fourth of the elderly (26%) reported discussing about the abuse faced with others in the family or in the neighbourhood or community. The percentage of elderly who approached a social worker is nearly one fourth, with Kolkata reporting the highest, followed by Mumbai. Other persons approached by the elderly include counselor, and Senior Citizen's Association. The percentage of elderly reporting approaching Police and Lawyers is very low (4%).

**Table 3.3a Distribution of Elderly – Person Approached when faced Abuse (%)**

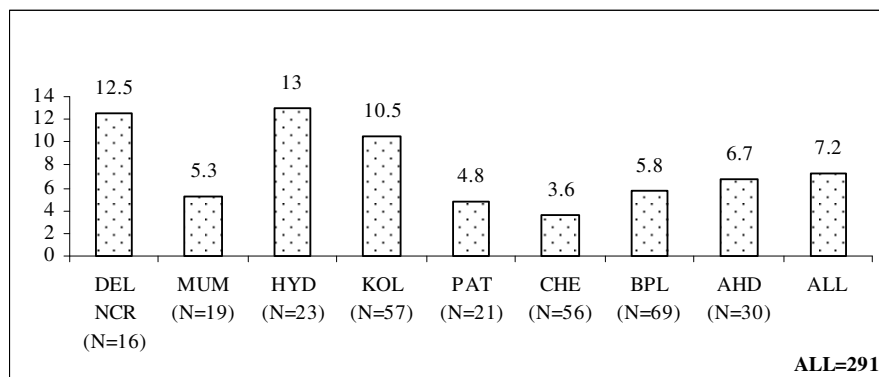
Person approached	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
No action taken	16.7	5.3	22.2	46.0	27.3	<b>80.0</b>	<b>68.9</b>	<b>61.9</b>	<b>53.4</b>
Discussed with others in the family / Neighbourhood/Community	16.7	<b>36.8</b>	<b>50.0</b>	36.0	<b>36.4</b>	5.5	19.7	38.1	25.5
Approached Social worker	0.0	42.1	27.8	<b>64.0</b>	0.0	0.0	3.3	4.8	24.3
Approached Counsellor	0.0	0.0	5.6	32.0	18.2	5.5	0.0	9.5	9.7
Senior Citizen's Association	<b>33.3</b>	5.3	16.7	2.0	27.3	0.0	0.0	14.3	6.1
Police	16.7	5.3	5.6	8.0	0.0	0.0	0.0	9.5	4.0
Lawyer	0.0	0.0	5.6	2.0	18.2	0.0	0.0	4.8	2.0
No response	<b>41.7</b>	<b>36.8</b>	11.1	4.0	0.0	9.1	9.8	14.3	12.1
<b>Total N</b>	<b>12</b>	<b>19</b>	<b>18</b>	<b>50</b>	<b>11</b>	<b>55</b>	<b>61</b>	<b>21</b>	<b>247</b>

*Note : Total exceeds 100 due to multiple response*

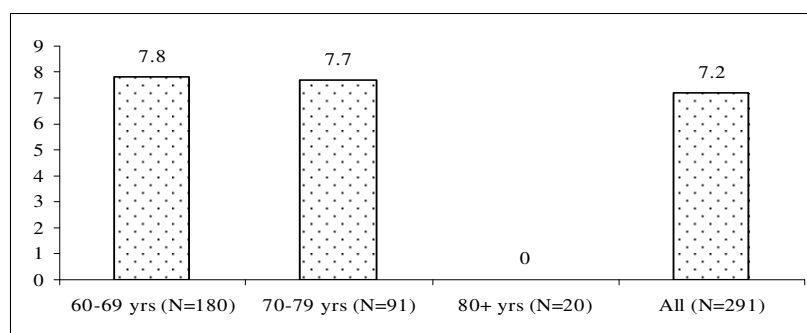
### Registration of Complaint against Abuser

The elderly who faced abuse were asked if they registered complaint against the abuser when they faced abuse. Figure 3.3a shows that **the practice of elderly registering complaint against abuser is very low (7%)**. Majority of the elderly reported to have not registered any complaint against the abuser. The percentage of elderly who reported registration of complaint against the abuser is highest in Hyderabad, Delhi NCR and Kolkata. Among the elderly who faced abuse, less than one tenth each (8%) in the age groups of 60-69 years and 70-79 years registered complaint against the abuser. No complaint was registered by elderly in the age group of 80+ years who faced abuse (Fig. 3.3b).

**Fig. 3.3a Percentage of Elderly who Registered Complaint against Abuser**



**Fig. 3.3b Percentage of Elderly who Registered Complaint against Abuser by Age**



### Result of Complaint registered against Abuser

The elderly who registered complaint against abuse faced were asked about the result of the complaint. One third of the elderly (33%) reported that nothing concrete came out of it. More than one fourth of the elderly (27%) reported that as a result of the complaint, the police carried out home visit. Around one fifth each of the elderly reported action taken by the police/lawyers, police giving protection and having a place to stay as a result of the complaint. Around one tenth each of the elderly reported receiving financial compensation from the abuser or having an out of court settlement. Other responses include ‘harassment by the police and lawyers’ and ‘spent a lot of money on them’. Complaint leading to further abuse was reported by one tenth of the elderly (9%).

**Table 3.3c Distribution of Elderly by Result of Complaint Registered against Abuser (%)**

Result	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Nothing concrete came out of it	20	80	33.3	37.5	50	0	0	50	33.3
Police carried out home visit	20	0	33.3	50	0	50	16.7	50	27.3
Action taken by the police /lawyers	20	0	66.7	12.5	0	0	33.3	50	21.2
Now I have a place to stay	20	0	33.3	50	0	0	0	0	18.2
Police gave us protection	40	0	33.3	25	0	0	16.7	0	18.2
I received financial compensation from the abuser	20	0	33.3	0	0	0	0	50	9.1
I was harassed by the police /lawyers	20	0	33.3	0	0	0	16.7	0	9.1
We had an out of court settlement	0	0	66.7	0	0	0	0	0	6.1
Had to spend a lot of money on police and lawyers	20	0	33.3	0	0	0	0	0	6.1
It led to further abuse	40	0	33.3	0	0	0	0	0	9.1
Did not face abuse afterwards	0	0	0	25	0	0	0	0	6.1
No response	0	20	0	12.5	50	50	16.7	0	15.2
<b>Total N</b>	<b>5</b>	<b>5</b>	<b>3</b>	<b>8</b>	<b>2</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>33</b>

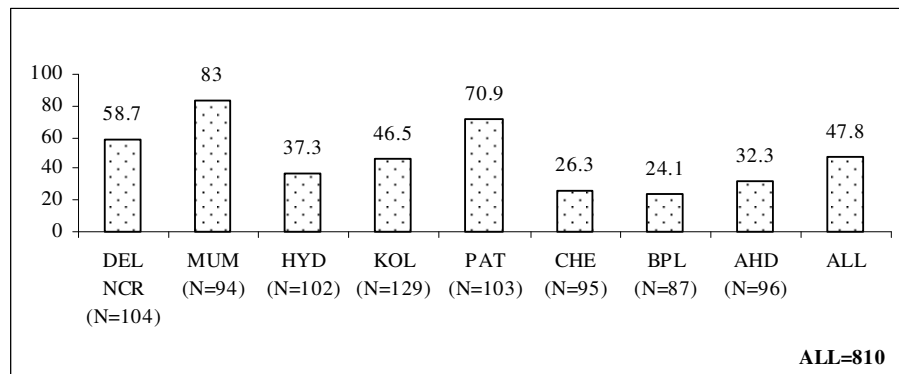
Note : Total exceeds 100 due to multiple response



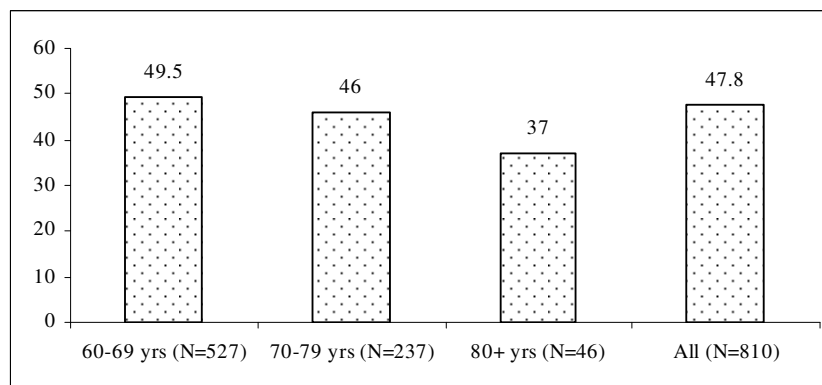
### Willingness to Take Concrete Action against Abuse

The elderly were asked if they would be willing to take any concrete action if faced with abuse in future. Figure 3.3c summarises the findings. Nearly half of the elderly (48%) are willing to take concrete action, with this percentage being highest in Mumbai followed by Patna and Delhi NCR. In comparison, about one fourth each of the elderly in Bhopal and Chennai are willing to take any concrete action against abuse. The age wise analysis shows that half of the elderly in the age group of 60-69 years and 46% in the age group of 70-79 years are willing to take concrete action against abuse. Nearly two fifth of the elderly (37%) in the age group of 80+ years reported the same (Fig. 3.3d).

**Fig.3.3c Percentage of Elderly who are Willing to Take Concrete Action against Abuse**



**Fig.3.3d Percentage of Elderly who are Willing to Take Concrete Action against Abuse by Age**



### Reasons for not willing to take Concrete Action against Abuse

The elderly who are not willing to take any concrete action against abuse faced were further asked about the reasons for feeling so. Close to two fifth (38%) of the elderly feel that ‘nothing concrete will happen’ upon taking action against abuse. This is reported highest in Chennai and Ahmedabad. More than one fourth of the elderly (30%) do not prefer any concrete action against abuse as they would feel a sense of shame in the community. This finding was also supported by the qualitative data.

One of the Psychologists said,

*“Such victims hesitate to disclose the abuse faced as they are scared that their and their children’s reputation would be spoiled”*

One of the Lawyers also reported,

*“Many legal cases remain unresolved as the victim backs out due to family reasons”*

One fifth of the elderly (20%) have a fear that taking concrete action against abuse would lead to further abuse. This is reported highest in Ahmedabad. The analysis of in-depth interviews conducted with Social Welfare Officers also pointed out the same fact. One of the respondents quoted,

*“At times, the elderly also get scared of further suffering at the hands of the children if any action is taken against them”*

Other reasons cited for not pursuing any concrete action against abuse include ‘because of financial dependence of the elderly’, ‘unnecessary entanglement in legal hassles’, ‘fear of getting harassed by the police’ and ‘not wanting to take any action against family’.

**Table 3.3b Distribution of Elderly by Reasons for not Taking Concrete Action against Abuse (%)**

<b>Reason for not taking concrete action</b>	<b>DEL NCR</b>	<b>MUM</b>	<b>HYD</b>	<b>KOL</b>	<b>PAT</b>	<b>CHE</b>	<b>BPL</b>	<b>AH D</b>	<b>ALL</b>
I feel nothing concrete will happen	<b>32.6</b>	6.3	25	<b>31.9</b>	<b>50</b>	<b>65.7</b>	10.6	<b>61.5</b>	<b>38.1</b>
Because I would feel a sense of shame in the community	23.3	6.3	32.8	23.2	30	14.3	<b>39.4</b>	53.8	30.3
I fear further abuse	18.6	6.3	14.1	23.2	30	5.7	16.7	44.6	20.6
Because of my financial dependence on the abuser	9.3	0	10.9	21.7	10	2.9	3	16.9	10.4
I will unnecessarily get entangled in legal hassles	16.3	6.3	3.1	4.3	10	5.7	4.5	21.5	8.7
I feel I may get harassed by the police	18.6	0	4.7	4.3	10	2.9	3	23.1	8.5
Don't want to take any action against family	0	0	0	1.4	3.3	0	1.5	0	0.7
No strength to pursue any action	0	0	0	2.9	0	0	0	0	0.5
No response	<b>48.8</b>	<b>75</b>	<b>35.9</b>	26.1	10	12.9	28.8	7.7	26
<b>Total N</b>	<b>43</b>	<b>16</b>	<b>64</b>	<b>69</b>	<b>30</b>	<b>70</b>	<b>66</b>	<b>65</b>	<b>423</b>

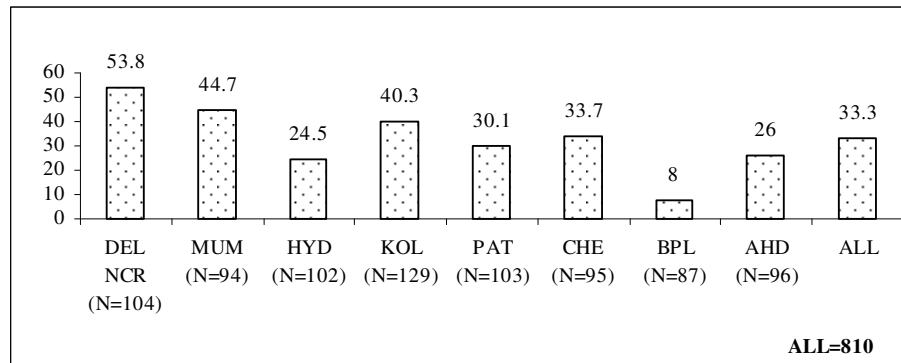
*Note : Total exceeds 100 due to multiple response*

### 3.4 Awareness of Existing Laws, Policies and Programmes against Abuse

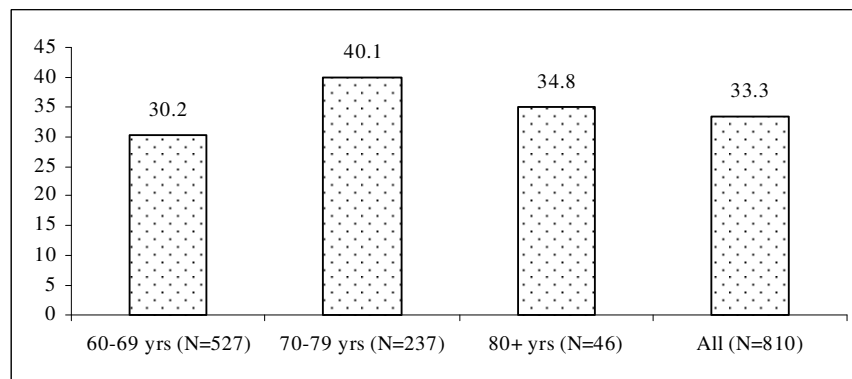
#### Awareness of Laws and Programmes against Abuse

The elderly were asked about their knowledge of laws and programmes against abuse. Figure 3.4a indicates low levels of awareness as one third of the elderly (33%) are aware of existing laws and programmes against abuse. The awareness of laws and programmes is highest in Delhi NCR followed by Mumbai and Kolkata. The awareness is lowest in Bhopal and Hyderabad. Fig 3.4b gives the percentage of elderly aware of laws and programmes against abuse. The awareness is highest in the age group of 70-79 years (40%), followed by 80+ years (35%) and lowest in the age group of 60-69 years (30%).

**Fig. 3.4a Percentage of Elderly Aware of Laws and Programmes against Abuse**



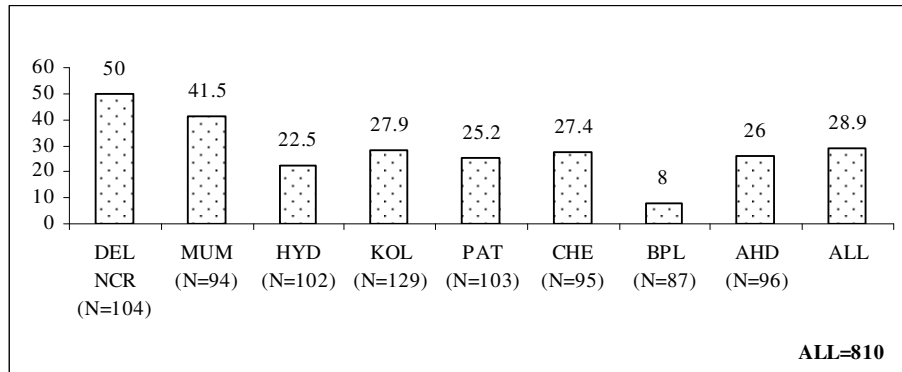
**Fig. 3.4b Percentage of Elderly Aware of Laws and Programmes against Abuse by Age**



#### Awareness of Maintenance and Welfare of Parents and Senior Citizen's Act, 2007

The elderly who are aware of laws and various programmes against abuse were further asked about awareness of Maintenance of Parents Act. **More than one fourth (29%) of the elderly are aware of the Act.** In Delhi NCR (50%) and Mumbai (42%), nearly half of the elderly are aware of the Maintenance Act while the awareness is very low in the remaining cities. (Figure 3.4c).

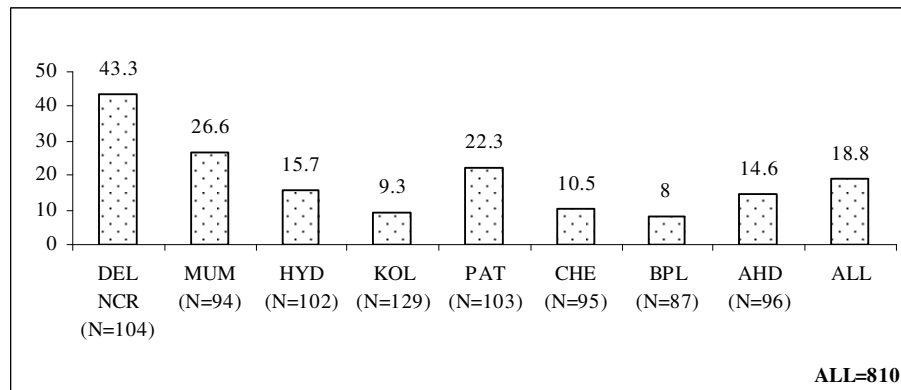
**Fig. 3.4c Percentage of Elderly Aware of Maintenance and Welfare of Parents and Senior Citizen's Act, 2007**



### Awareness of National Policy on Older Persons

Fig. 3.4d provides the findings on awareness among the elderly on National Policy on Older Persons and the findings show that one fifth (19%) of the elderly are aware of the Policy. More than two fifths (43%) of the elderly in Delhi NCR and more than one fourth (27%) in Mumbai are aware of the policy. The awareness of the policy is lowest in Bhopal (8%) and Kolkata (9%).

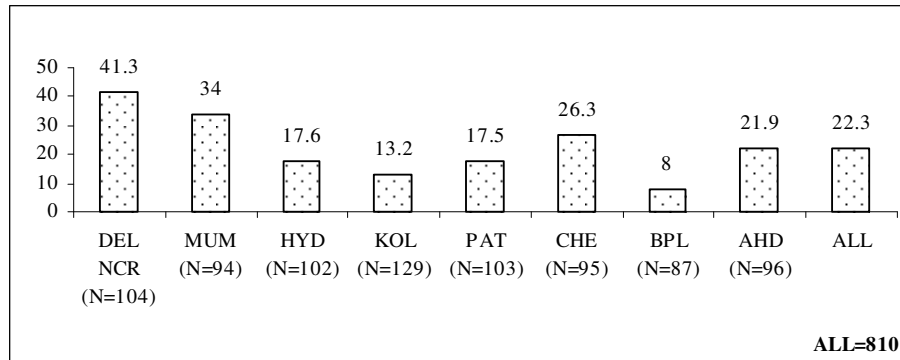
**Fig. 3.4d Percentage of Elderly Aware of National Policy on Older Persons**



### Awareness of Protection for Women against Domestic Violence Act (PWDVA)

The elderly were also asked about their knowledge of the Protection for Women against Domestic Violence Act. Figure 3.4e indicates low levels of awareness of the Act. Around two fifths (41%) of the elderly in Delhi NCR and more than one third (34%) in Mumbai are aware of the PWDVA Act. Kolkata recorded the lowest levels of awareness of the Act (13%).

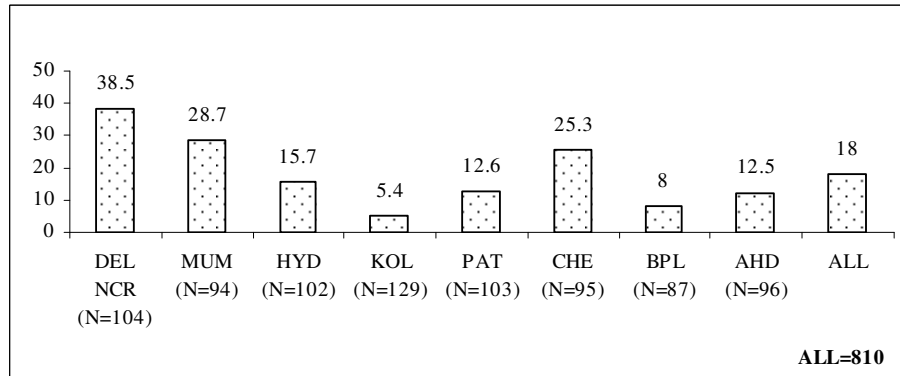
**Fig. 3.4e Percentage of Elderly Aware of PWDVA**



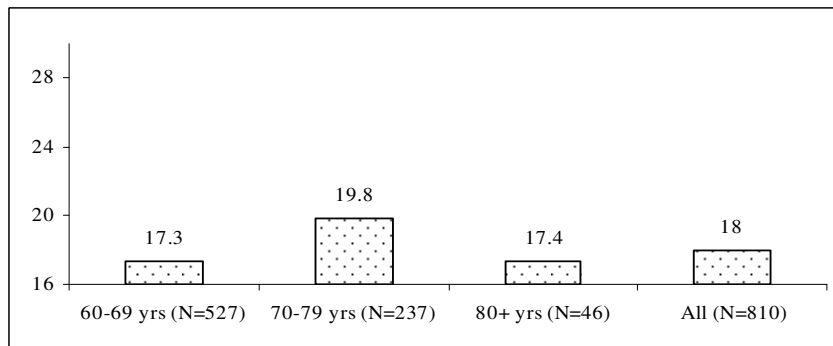
**Awareness of Law Enforcing Agencies**

The elderly were asked about their knowledge of the law enforcing agencies and tribunals that implement laws against elder abuse. Figure 3.4f shows low levels of awareness of the same as less than one fifth of the elderly (18%) are aware of these. The awareness about law enforcing agencies and tribunals against elder abuse is highest in Delhi NCR (39%), followed by Mumbai (29%) and Chennai (25%) and lowest in Kolkata (5%) and Bhopal (8%). One fifth of the elderly (20%) in the age group of 70-79 years and 7% each in the age group of 80+ years and 60-69 years are aware of the law enforcing agencies (Fig 3.4g)

**Fig.3.4f Percentage of Elderly Aware of Law Enforcing Agencies**



**Fig.3.4g Percentage of Elderly Aware of Law Enforcing Agencies by Age**



### 3.5 Perceptions on Role of Law Enforcing Agencies in Controlling Elder Abuse

The elderly were asked about the role of the law enforcing agencies in controlling elder abuse. Their perceptions are presented in Table 3.5a. Close to two fifth (38%) of the elderly perceive the role of police and lawyers as non supportive. The percentage of elderly reporting this is highest in Ahmedabad (62%) and Chennai (60%). More than one third of the elderly (36%) perceive the role of the police and lawyers as being supportive. More than 40% of the elderly in Bhopal, Mumbai, Hyderabad, Delhi NCR and Kolkata reported the same. One fourth of the elderly (26%) do not know about the role of the law enforcing agencies in controlling elder abuse.

**Table 3.5a Distribution of elderly by perceptions on role of Police / Lawyers in controlling elder abuse (%)**

Perceived role	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Non supportive	32.7	42.6	28.4	14.7	<b>40.8</b>	<b>60</b>	31	<b>61.5</b>	<b>37.9</b>
Supportive	<b>40.4</b>	<b>46.8</b>	<b>44.1</b>	<b>40.3</b>	34	14.7	<b>46</b>	21.9	36.1
Depends upon the administration	0	0	2	0	0	0	0	0	0.2
Don't know	26.9	10.6	25.5	45	25.2	25.3	23	16.7	25.7
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

#### Perceptions about Police and redressal of cases of Elder Abuse

The perception of the elderly regarding Police and whether it is equipped to handle cases of elder abuse are presented in Figure 3.5a. About one fourth of the elderly (27%) think that the police is equipped to handle such cases. About 40% of the elderly in Kolkata and 35% in Hyderabad reported the same. Less than one fifth of the elderly (18-19%) in Chennai, Mumbai, Bhopal and Ahmedabad reported that Police is equipped to handle redressal of cases of elder abuse. Thus, **vast majority of the elderly are of the view that the Police Department is not equipped to handle cases of elder abuse.**

**Fig. 3.5a Percentage of Elderly who feel Police is Equipped to Handle Redressal of Elder Abuse Cases**

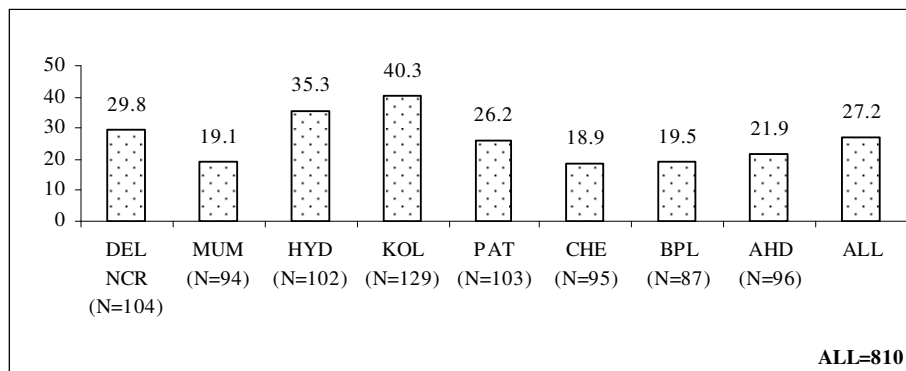
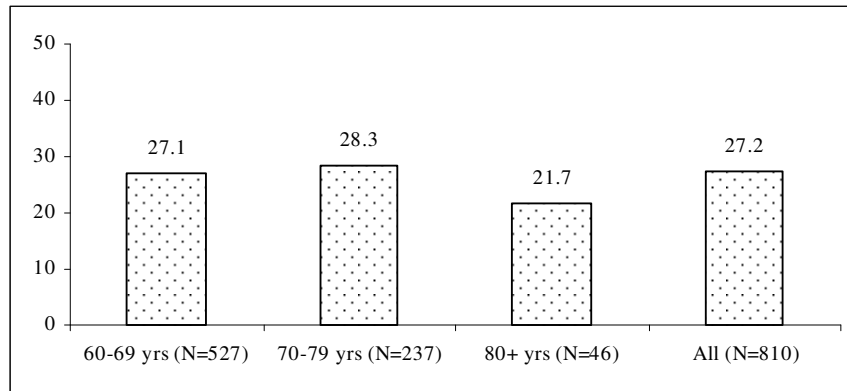


Fig. 3.5b gives the percentage of elderly who feel Police is equipped to handle redressal of Elder Abuse cases by age. More than one fourth of the elderly in the age groups of 70-79 years (28%) and 60-69 years (27%) reported the same while 21% in the age group of 80+ years felt the same.

**Fig. 3.5b Percentage of Elderly who feel Police is Equipped to Handle Redressal of Elder Abuse Cases by Age**



In the qualitative study as well, the role and the action which the law enforcing agencies can take was probed. The findings show that the stakeholders feel that if a victim of abuse goes to the Police, they do register the complaint. The Police may then call the children and explain to them and even threaten them of further action, if required. The Advocates fight such cases for free. They don't charge anything from the elders facing abuse.

The law enforcing agencies feel that the law and the Police help the elderly. If they are not getting financial support from the children, the Police compel them to give a certain amount to their parents under the Maintenance Act. The law enforcing agencies opined that if any elderly wants to take any legal action, they can go to the Police station and file a complaint against the abuser by furnishing all the details of the abuse in the report.

Post the complaint, the Police may visit the concerned house and hear out everything from the family members. The Police then discuss the entire matter with the family members and try to come to a solution. The aggrieved can also file case under Section 151 of the Domestic Violence Act. One of the Police Officers added,

*“The Police can also take action against the abuser and if required, issue an arrest warrant as well”*

Commenting on the same issue, a Lawyer said,

*“We try and discuss the entire matter with the children and explain to them that they should look after their parents and discuss the issue(s) calmly”*

The procedure for filing the complaint requires registering the case in the presence of two witnesses. Case is usually handled for free and financial help is given.

### 3.6 Measures Suggested to Control Elder Abuse

#### Action suggested for Law enforcing agencies

The elderly were asked about the action which they feel the law enforcing agencies can take to tackle elder abuse. Table 3.6a gives the findings. ‘Giving protection’ and ‘carrying out home visits’ are the major measures to be taken up by Police/lawyers, as suggested by the elderly. Two fifth (40%) of the elderly suggested that protection should be given to them, while nearly one fourth (23%) suggested that home visits should be carried out. Close to one fifth of the elderly (18%) reported that the law enforcing agencies should assist the elderly in getting maintenance from the children under the Maintenance and Welfare of Parents and Senior Citizen’s Act. While 16% of the elderly reported serving notice to the abuser, 14% reported facilitating out of court settlement. Other measures suggested include ‘ensuring the right to residence’, ‘help in getting compensation from the children for the abuse and torture experienced’ and ‘help in the division of property’.

**Table 3.6a Distribution of Elderly by Suggested Action to be Taken by Police / Lawyers (%)**

Suggested action	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
Give protection to the Elderly	45.2	60.6	40.2	34.9	45.6	22.1	14.9	54.2	39.9
Carry out home visits	34.6	31.9	13.7	21.7	32	7.4	12.6	29.2	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	23.1	28.7	5.9	17.1	35.9	5.3	3.4	20.8	17.8
Serve notice to the abuser	25	18.1	7.8	16.3	11.7	4.2	21.8	20.8	15.7
Out of court settlement	21.2	29.8	5.9	7.8	6.8	5.3	1.1	34.4	13.8
Ensure the Right to residence	19.2	24.5	7.8	5.4	1.9	3.2	1.1	20.8	10.4
Get compensation from children for the abuse and torture experienced	14.4	6.4	4.9	7	35	6.3	0	16.7	11.5
Help in division of property	12.5	5.3	3.9	0.8	1	0	3.4	5.2	4
No response	35.6	14.4	51.0	48.1	26.2	62.1	47.1	16.7	39.1
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

*Note : Total exceeds 100 due to multiple response*

#### Measures Suggested to Control Elder Abuse

The elderly were asked about the measures which they feel can control abuse of the elderly. ‘Having steady cash flow’, ‘making adjustments within family’ and ‘having own property to reduce economic dependency’ are the major measures suggested by the elderly to control elder abuse. Other measures suggested include ‘talking about the abuse faced with other family members or in the community’, ‘contacting Senior Citizen's Association to help and guide the elderly when faced with abuse’, ‘contact counsellors to help deal with the abuse’, ‘effective and proper implementation of the



laws by the law enforcing agencies viz. police and lawyers’, and ‘Police registering the complaint without any delays and harassment’.

**Table 3.6b Distribution of Elderly by Measures Suggested to Control Abuse (%)**

Suggested measures	DEL NCR	MUM	HYD	KOL	PAT	CHE	BPL	AHD	ALL
One should have a steady cash flow	44.2	<b>67</b>	<b>31.4</b>	22.5	54.4	33.7	12.6	<b>59.4</b>	<b>40.2</b>
One should make adjustment within family	<b>46.2</b>	48.9	20.6	20.2	35.9	<b>72.6</b>	<b>40.2</b>	35.4	39
One should have own property so that the Elderly do not have to depend on others for a place to stay	<b>46.2</b>	60.6	29.4	<b>29.5</b>	53.4	10.5	9.2	57.3	37.2
One should talk about the abuse faced to others family members /community	32.7	44.7	15.7	27.9	37.9	3.2	3.4	28.1	24.7
Contact Senior Citizen's Association to help and guide	40.4	36.2	15.7	17.1	<b>60.2</b>	3.2	1.1	15.6	24.1
Register complaint with the police	23.1	12.8	8.8	11.6	23.3	6.3	27.6	16.7	16
Contact counsellors to help deal with the abuse	26	14.9	7.8	17.9	26.2	6.3	4.6	4.2	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	32.7	12.8	5.9	13.2	13.6	7.4	3.4	14.6	13.2
Police should also register the complaint without any delays and harassment	26	8.5	6.9	7.8	11.7	4.2	10.3	11.5	10.9
No response	35.6	5.3	27.5	24.8	9.7	9.5	5.7	11.5	16.9
<b>Total N</b>	<b>104</b>	<b>94</b>	<b>102</b>	<b>129</b>	<b>103</b>	<b>95</b>	<b>87</b>	<b>96</b>	<b>810</b>

*Note : Total exceeds 100 due to multiple response*

The respondents covered in the qualitative study suggested that families need to interact with one another and maintain harmony and peaceful relationships to control elder abuse. The children and the elderly both need to make adjustments. The donors also feel that, the civil society needs to be made more aware of the issue of elder abuse. To facilitate this, the Corporates are willing to support the cause as they believe that they are part of the society and it is their social obligation to participate in social issues.

Not only the elderly, but the Police Officers and Psychologists also suggested measures to prevent abuse towards elderly. One of the Police Officers suggested,

*“The elderly should stay alert about property papers, keep the valuables in banks, and stay in touch with community members and friends”*

Further, they added that the elderly should also register complaint legally and apply for home visits, can note down helpline numbers and be part of welfare association.

While discussing on the same issue, one of the Psychologists said,

*“Discussing matters calmly can solve a lot of problems within the families. Only if all this does not work, then one should go for any legal step to address the problem of elder abuse”*

CBOs were of the view that a major role has to be played by them and NGOs in tackling the issue of elder abuse. The problem of adequate funds to fight this menace and the lack of specialised agencies to tackle elder abuse is a constraint, which needs to be worked upon.

A general opinion shared was that to control elder abuse, awareness among people needs to be created through advertisements, organising public seminars, exhibitions on the issues of the elderly so that people are sensitised towards the elderly and their concerns.

## ANNEXURE

### DELHI NCR

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\* Note : Total exceeds 100 due to multiple response*

	Delhi NCR	National
<b>Age distribution</b>		
60-64	32.7*	34.4
65-69	29.8	30.6
70+	37.5	34.9
Mean	68	68
<b>Total N</b>	<b>104**</b>	<b>810</b>
<b>Marital status</b>		
Married	91.3	73.6
Widow/Widower	7.7	1.9
Separated/Deserted	0.0	0.9
Unmarried	1.0	0.9
Divorced	0.0	22.8
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Number of children</b>		
Sons	1.91	1.98
Daughters	1.31	1.40
All	3.23	3.38
<b>Total N</b>	<b>93</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	45.2	49.5
Spouse	52.9	27.2
Alone, children come to visit	3.8	10.0
Daughter(s)	1.9	7.0
Alone without support of children	1.9	4.1
Alone but visit my children	1.0	2.7
Old Age Home	0.0	1.6
Family member	2.9	1.4
No response	0.0	1.4
With Domestic Help/ Caretaker	0.0	0.7
Siblings	0.0	0.7
Relative	0.0	0.6
Alone (have no children)	1.0	0.5
In laws	0.0	0.1
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Education</b>		
Illiterate	5.8	17.9
Primary	6.7	14.4

Middle	4.8	10.5
Secondary	9.6	15.3
Sr. Secondary	12.5	8.3
Graduate	26.9	18.5
Post Graduate/ Professional	31.7	13.1
No Response	1.9	2.0
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	32.7	25.9
Unskilled worker	1.9	18.5
Skilled Worker	16.3	13.5
Officer/Middle Executive/ Sr. Executive	22.1	11.7
Self Employed /Professional	8.7	8.0
Officer/Jr. Executive	6.7	4.7
Business / Industrialist with employees	1.0	4.0
Supervisory level	2.9	3.7
Clerical/ Salesman	2.9	3.3
Shop Owner	1.9	3.0
Petty Trader	0.0	1.9
Nothing	0.0	0.1
No response	2.9	1.7
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	71.4	44.6
Shop Owner	14.3	17.8
Petty trader	0.0	11.5
Business/Industrialist with Employees	7.1	9.6
Housemaid	0.0	5.1
Agriculture	0.0	1.9
Watchman	0.0	1.3
Social Worker	0.0	1.3
Construction work	0.0	0.6
Daily Wage Labour	0.0	0.6
No response	7.1	5.7
<b>Total N</b>	<b>14</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	33.3	58.9
10,000-20,000	40.6	27.2
20,001-30,000	14.5	8.6
30,001-40,000	4.3	1.1
Above Rs. 40,000	7.2	4.2
Mean	18119	12045
<b>Total N</b>	<b>69</b>	<b>570</b>
<b>Source of income***</b>		

Pension	61.5	45.1
Interest on saving and Fixed Deposits	35.6	20.0
Remittance from children	5.8	16.9
House Rent	12.5	8.5
Business	2.9	7.8
Spouse Salary /Pension	3.8	4.8
Self Income	1.0	2.6
Support from NGO	0.0	2.1
Relative	0.0	0.6
Nothing	0.0	0.5
Agriculture	0.0	0.4
Consultancy	1.9	0.4
Neighbour	0.0	0.4
Begging	0.0	0.4
Family Income	0.0	0.2
Community Support	0.0	0.2
Labour	0.0	0.2
Maid Servant	0.0	0.2
Land	0.0	0.1
No response	10.6	8.0
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	84.6	73.3
Rented	9.6	18.4
With Relative	0.0	0.2
Old Age Home	0.0	2.2
No response	5.8	5.8
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	45.7	57.1
Spouse	60.0	26.5
Daughter	2.9	13.9
Daughter in Law	2.9	3.5
Relatives	0.0	2.9
Son in Law	0.0	1.3
Neighbour	0.0	1.1
Depending upon Old Age Home	0.0	0.5
Community	0.0	0.5
Grandchildren	0.0	0.3
No response	5.7	2.1
<b>Total N</b>	<b>35</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	41.3	44.0
Emotional Abuse	46.2	38.5
Verbal Abuse	42.3	37

Economic Abuse	42.3	34.7
Showing Disrespect	44.2	34.2
Physical Abuse	43.3	34.1
Don't Know	38.5	20.1
<b>Total N</b>	<b>104</b>	<b>810</b>
Elderly feeling neglected	12.5	35.4
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	69.2	50.9
Everyday	15.4	39.7
During celebrations at home /within the family	7.7	5.6
No response	7.7	3.8
<b>Total N</b>	<b>13</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	53.8	45.6
Family members don't interact with me	38.5	36.9
Family members don't spend time with me even when not busy with work	23.1	29.3
My needs are met with indifference	23.1	22.6
Family members don't care for me when I' m ill	38.5	18.8
Indifferent attitude of the domestic help	46.2	16.0
No one keep contact with her	0.0	0.7
No response	0.0	2.4
<b>Total N</b>	<b>13</b>	<b>287</b>
<b>Abuse faced</b>	15.4	35.9
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Kind of abuse***</b>		
Showing Disrespect	31.3	40.2
Verbal Abuse	25.0	37.8
Neglect	25.0	33.7
Economic Abuse	12.5	28.2
Emotional Abuse	62.5	25.8
Physical Abuse	12.5	14.1
No response	18.8	7.9
Other( Specify)	0.0	0.3
Indifferent Behaviour	0.0	0.3
<b>Total N</b>	<b>16</b>	<b>291</b>

<b>Person who abused***</b>		
Son	37.5	53.6
Daughter in Law	18.8	43.3
Son in Law	6.3	14.8
Daughter	6.3	14.4
Domestic help	18.8	5.5
Relative	0	2.4
Spouse	6.3	2.1
Family Members	0	1
Tempo Driver	0	0.3
Neighbour	6.3	0.3
Grand Children	0	0.3
No response	25	5.5
<b>Total N</b>	<b>16</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	12.5	35.4
Lack of Emotional Support	43.8	30.2
Lack of Basic necessities	0	29.2
Lack of Health care	25	22
Lack of physical space within the house	18.8	17.9
Disrespect by /Negative attitude of own children	12.5	17.5
Lack of adjustment	25	12.7
Over the issue of managing the household	12.5	6.9
Financial Dependence	0	6.2
Over the issue of raising children	6.3	5.8
Dependence on others due to disability	6.3	4.1
No response	31.3	6.5
<b>Total N</b>	<b>16</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	16.7	53.4
Discussed with others in the family / Neighbourhood/Community	16.7	25.5
Approached Social worker	0.0	24.3
Approached Counsellor	0.0	9.7
Senior Citizen's Association	33.3	6.1
Police	16.7	4.0
Lawyer	0.0	2.0
No response	41.7	12.1
<b>Total N</b>	<b>12</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	32.6	38.1

Because I would feel a sense of shame in the community	23.3	30.3
I fear further abuse	18.6	20.6
Because of my financial dependence on the abuser	9.3	10.4
I will unnecessarily get entangled in legal hassles	16.3	8.7
I feel I may get harassed by the police	18.6	8.5
Don't want to take any action against family	0	0.7
No strength to pursue any action	0	0.5
No response	48.8	26
<b>Total N</b>	<b>43</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	20	33.3
Police carried out home visit	20	27.3
Action taken by the police /lawyers	20	21.2
Now I have a place to stay	20	18.2
Police gave us protection	40	18.2
I received financial compensation from the abuser	20	9.1
I was harassed by the police /lawyers	20	9.1
We had an out of court settlement	0	6.1
Had to spend a lot of money on police and lawyers	20	6.1
It led to further abuse	40	9.1
Did not face abuse afterwards	0	6.1
No response	0	15.2
<b>Total N</b>	<b>5</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	32.7	37.9
Supportive	40.4	36.1
Depends upon the administration	0	0.2
Don't know	26.9	25.7
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	45.2	39.9
Carry out home visits	34.6	23.1



Help in getting maintenance from children under the Maintenance of Parents Act	23.1	17.8
Serve notice to the abuser	25	15.7
Out of court settlement	21.2	13.8
Ensure the Right to residence	19.2	10.4
Get compensation from children for the abuse and torture experienced	14.4	11.5
Help in division of property	12.5	4
No response	35.6	39.1
<b>Total N</b>	<b>104</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	44.2	40.2
One should make adjustment within family	46.2	39
One should have own property so that the elderly do not have to depend on others for a place to stay	46.2	37.2
One should talk about the abuse faced to others family members /community	32.7	24.7
Contact Senior Citizen's Association to help and guide	40.4	24.1
Register complaint with the police	23.1	16
Contact counsellors to help deal with the abuse	26	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	32.7	13.2
Police should also register the complaint without any delays and harassment	26	10.9
No response	35.6	16.9
<b>Total N</b>	<b>104</b>	<b>810</b>

## MUMBAI

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\* Note : Total exceeds 100 due to multiple response*

	Mumbai	National
<b>Age distribution</b>		
60-64	35.1*	34.4
65-69	29.8	30.6
70+	35.1	34.9
Mean	68	68
<b>Total N</b>	<b>94**</b>	<b>810</b>
<b>Marital status</b>		
Married	70.2	73.6
Widow/Widower	23.4	1.9
Separated/Deserted	1.1	0.9
Unmarried	4.3	0.9
Divorced	1.1	22.8
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Number of children</b>		
Sons	1.79	1.98
Daughters	1.24	1.40
All	3.03	3.38
<b>Total N</b>	<b>80</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	57.4	49.5
Spouse	28.7	27.2
Alone, children come to visit	3.2	10.0
Daughter(s)	6.4	7.0
Alone without support of children	2.1	4.1
Alone but visit my children	4.3	2.7
Old Age Home	1.1	1.6
Family member	1.1	1.4
No response	3.2	1.4
With Domestic Help/ Caretaker	1.1	0.7
Siblings	0.0	0.7
Relative	1.1	0.6
Alone (have no children)	0.0	0.5
In laws	0.0	0.1
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Education</b>		
Illiterate	17.0	17.9
Primary	16.0	14.4
Middle	8.5	10.5

Secondary	24.5	15.3
Sr. Secondary	4.3	8.3
Graduate	21.3	18.5
Post Graduate/ Professional	7.4	13.1
No Response	1.1	2.0
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	19.1	25.9
Unskilled worker	11.7	18.5
Skilled Worker	20.2	13.5
Officer/Middle Executive/ Sr. Executive	13.8	11.7
Self Employed /Professional	5.3	8.0
Officer/Jr. Executive	7.4	4.7
Business / Industrialist with employees	4.3	4.0
Supervisory level	3.2	3.7
Clerical/ Salesman	6.4	3.3
Shop Owner	2.1	3.0
Petty Trader	2.1	1.9
Nothing	1.1	0.1
No response	3.2	1.7
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	25.0	44.6
Shop Owner	50.0	17.8
Petty trader	0.0	11.5
Business/Industrialist with Employees	12.5	9.6
Housemaid	0.0	5.1
Agriculture	0.0	1.9
Watchman	0.0	1.3
Social Worker	0.0	1.3
Construction work	0.0	0.6
Daily Wage Labour	0.0	0.6
No response	12.5	5.7
<b>Total N</b>	<b>8</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	53.5	58.9
10,000-20,000	26.8	27.2
20,001-30,000	12.7	8.6
30,001-40,000	2.8	1.1
Above Rs. 40,000	4.2	4.2
Mean	14465	12045
<b>Total N</b>	<b>71</b>	<b>570</b>
<b>Source of income***</b>		
Pension	39.4	45.1

Interest on saving and Fixed Deposits	18.1	20.0
Remittance from children	16.0	16.9
House Rent	4.3	8.5
Business	9.6	7.8
Spouse Salary /Pension	2.1	4.8
Self Income	1.1	2.6
Support from NGO	0.0	2.1
Relative	0.0	0.6
Nothing	3.2	0.5
Agriculture	0.0	0.4
Consultancy	0.0	0.4
Neighbour	0.0	0.4
Begging	0.0	0.4
Family Income	0.0	0.2
Community Support	0.0	0.2
Labour	0.0	0.2
Maid Servant	0.0	0.2
Land	0.0	0.1
No response	9.6	8.0
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	77.7	73.3
Rented	16.0	18.4
With Relative	1.1	0.2
Old Age Home	1.1	2.2
No response	4.3	5.8
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	62.5	57.1
Spouse	25.0	26.5
Daughter	12.5	13.9
Daughter in Law	0.0	3.5
Relatives	0.0	2.9
Son in Law	0.0	1.3
Neighbour	0.0	1.1
Depending upon Old Age Home	4.2	0.5
Community	0.0	0.5
Grandchildren	0.0	0.3
No response	0.0	2.1
<b>Total N</b>	<b>24</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	43.6	44.0
Emotional Abuse	58.5	38.5
Verbal Abuse	53.2	37
Economic Abuse	47.9	34.7

Showing Disrespect	37.2	34.2
Physical Abuse	48.9	34.1
Don't Know	13.8	20.1
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	72	50.9
Everyday	24	39.7
During celebrations at home /within the family	4	5.6
No response	0	3.8
<b>Total N</b>	<b>25</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	32.0	45.6
Family members don't interact with me	20.0	36.9
Family members don't spend time with me even when not busy with work	20.0	29.3
My needs are met with indifference	4.0	22.6
Family members don't care for me when I'm ill	4.0	18.8
Indifferent attitude of the domestic help	8.0	16.0
No one keep contact with her	4.0	0.7
No response	16.0	2.4
<b>Total N</b>	<b>25</b>	<b>287</b>
<b>Kind of abuse***</b>		
Showing Disrespect	26.3	40.2
Verbal Abuse	78.9	37.8
Neglect	15.8	33.7
Economic Abuse	5.3	28.2
Emotional Abuse	10.5	25.8
Physical Abuse	21.1	14.1
No response	10.5	7.9
Other( Specify)	0.0	0.3
Indifferent Behaviour	0.0	0.3
<b>Total N</b>	<b>19</b>	<b>291</b>
<b>Person who abused***</b>		
Son	42.1	53.6
Daughter in Law	47.4	43.3
Son in Law	0	14.8
Daughter	5.3	14.4
Domestic help	0	5.5
Relative	10.5	2.4

Spouse	0	2.1
Family Members	0	1
Tempo Driver	5.3	0.3
Neighbour	0	0.3
Grand Children	0	0.3
No response	10.5	5.5
<b>Total N</b>	<b>19</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	42.1	35.4
Lack of Emotional Support	26.3	30.2
Lack of Basic necessities	5.3	29.2
Lack of Health care	0	22
Lack of physical space within the house	10.5	17.9
Disrespect by /Negative attitude of own children	10.5	17.5
Lack of adjustment	15.8	12.7
Over the issue of managing the household	5.3	6.9
Financial Dependence	5.3	6.2
Over the issue of raising children	5.3	5.8
Dependence on others due to disability	0	4.1
No response	10.5	6.5
<b>Total N</b>	<b>19</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	5.3	53.4
Discussed with others in the family / Neighbourhood/Community	36.8	25.5
Approached Social worker	42.1	24.3
Approached Counsellor	0.0	9.7
Senior Citizen's Association	5.3	6.1
Police	5.3	4.0
Lawyer	0.0	2.0
No response	36.8	12.1
<b>Total N</b>	<b>19</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	6.3	38.1
Because I would feel a sense of shame in the community	6.3	30.3
I fear further abuse	6.3	20.6
Because of my financial dependence on the abuser	0	10.4
I will unnecessarily get entangled in legal hassles	6.3	8.7

I feel I may get harassed by the police	0	8.5
Don't want to take any action against family	0	0.7
No strength to pursue any action	0	0.5
No response	75	26
<b>Total N</b>	<b>16</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	80	33.3
Police carried out home visit	0	27.3
Action taken by the police /lawyers	0	21.2
Now I have a place to stay	0	18.2
Police gave us protection	0	18.2
I received financial compensation from the abuser	0	9.1
I was harassed by the police /lawyers	0	9.1
We had an out of court settlement	0	6.1
Had to spend a lot of money on police and lawyers	0	6.1
It led to further abuse	0	9.1
Did not face abuse afterwards	0	6.1
No response	20	15.2
<b>Total N</b>	<b>5</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	42.6	37.9
Supportive	46.8	36.1
Depends upon the administration	0	0.2
Don't know	10.6	25.7
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	60.6	39.9
Carry out home visits	31.9	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	28.7	17.8
Serve notice to the abuser	18.1	15.7
Out of court settlement	29.8	13.8
Ensure the Right to residence	24.5	10.4
Get compensation from	6.4	11.5

children for the abuse and torture experienced		
Help in division of property	5.3	4
No response	14.4	39.1
<b>Total N</b>	<b>94</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	67	40.2
One should make adjustment within family	48.9	39
One should have own property so that the elderly do not have to depend on others for a place to stay	60.6	37.2
One should talk about the abuse faced to others family members /community	44.7	24.7
Contact Senior Citizen's Association to help and guide	36.2	24.1
Register complaint with the police	12.8	16
Contact counsellors to help deal with the abuse	14.9	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	12.8	13.2
Police should also register the complaint without any delays and harassment	8.5	10.9
No response	5.3	16.9
<b>Total N</b>	<b>94</b>	<b>810</b>



## HYDERABAD

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\* Note : Total exceeds 100 due to multiple response*

	Hyderabad	National
<b>Age distribution</b>		
60-64	41.2*	34.4
65-69	27.5	30.6
70+	31.4	34.9
Mean	67	68
<b>Total N</b>	<b>102**</b>	<b>810</b>
<b>Marital status</b>		
Married	83.3	73.6
Widow/Widower	14.7	1.9
Separated/Deserted	1.0	0.9
Unmarried	0.0	0.9
Divorced	1.0	22.8
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Number of children</b>		
Sons	2.29	1.98
Daughters	1.44	1.40
All	3.73	3.38
<b>Total N</b>	<b>80</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	46.1	49.5
Spouse	14.7	27.2
Alone, children come to visit	11.8	10.0
Daughter(s)	13.7	7.0
Alone without support of children	6.9	4.1
Alone but visit my children	2.9	2.7
Old Age Home	8.8	1.6
Family member	1.0	1.4
No response	1.0	1.4
With Domestic Help/ Caretaker	0.0	0.7
Siblings	1.0	0.7
Relative	0.0	0.6
Alone (have no children)	0.0	0.5
In laws	0.0	0.1
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Education</b>		
Illiterate	28.4	17.9
Primary	23.5	14.4
Middle	1.0	10.5

Secondary	7.8	15.3
Sr. Secondary	5.9	8.3
Graduate	18.6	18.5
Post Graduate/ Professional	11.8	13.1
No Response	2.9	2.0
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	15.7	25.9
Unskilled worker	23.5	18.5
Skilled Worker	16.7	13.5
Officer/Middle Executive/ Sr. Executive	10.8	11.7
Self Employed /Professional	10.8	8.0
Officer/Jr. Executive	3.9	4.7
Business / Industrialist with employees	4.9	4.0
Supervisory level	2.0	3.7
Clerical/ Salesman	0.0	3.3
Shop Owner	0.0	3.0
Petty Trader	6.9	1.9
Nothing	0.0	0.1
No response	4.9	1.7
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	41.7	44.6
Shop Owner	12.5	17.8
Petty trader	12.5	11.5
Business/Industrialist with Employees	4.2	9.6
Housemaid	4.2	5.1
Agriculture	4.2	1.9
Watchman	0.0	1.3
Social Worker	4.2	1.3
Construction work	0.0	0.6
Daily Wage Labour	4.2	0.6
No response	12.5	5.7
<b>Total N</b>	<b>24</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	72.4	58.9
10,000-20,000	22.4	27.2
20,001-30,000	3.9	8.6
30,001-40,000	0.0	1.1
Above Rs. 40,000	1.3	4.2
Mean	7307	12045
<b>Total N</b>	<b>76</b>	<b>570</b>
<b>Source of income***</b>		
Pension	45.1	45.1

Interest on saving and Fixed Deposits	10.8	20.0
Remittance from children	26.5	16.9
House Rent	6.9	8.5
Business	4.9	7.8
Spouse Salary /Pension	2.0	4.8
Self Income	2.9	2.6
Support from NGO	1.0	2.1
Relative	4.9	0.6
Nothing	0.0	0.5
Agriculture	0.0	0.4
Consultancy	0.0	0.4
Neighbour	0.0	0.4
Begging	0.0	0.4
Family Income	0.0	0.2
Community Support	0.0	0.2
Labour	2.0	0.2
Maid Servant	0.0	0.2
Land	0.0	0.1
No response	6.9	8.0
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	61.8	73.3
Rented	19.6	18.4
With Relative	0.0	0.2
Old Age Home	11.8	2.2
No response	6.9	5.8
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	74.5	57.1
Spouse	4.3	26.5
Daughter	12.8	13.9
Daughter in Law	0.0	3.5
Relatives	10.6	2.9
Son in Law	2.1	1.3
Neighbour	0.0	1.1
Depending upon Old Age Home	0.0	0.5
Community	0.0	0.5
Grandchildren	0.0	0.3
No response	2.1	2.1
<b>Total N</b>	<b>47</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	37.3	44.0
Emotional Abuse	27.5	38.5
Verbal Abuse	29.4	37
Economic Abuse	24.5	34.7

Showing Disrespect	18.6	34.2
Physical Abuse	15.7	34.1
Don't Know	30.4	20.1
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	60	50.9
Everyday	28	39.7
During celebrations at home /within the family	4	5.6
No response	8	3.8
<b>Total N</b>	<b>25</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	32.0	45.6
Family members don't interact with me	28.0	36.9
Family members don't spend time with me even when not busy with work	12.0	29.3
My needs are met with indifference	36.0	22.6
Family members don't care for me when I'm ill	20.0	18.8
Indifferent attitude of the domestic help	20.0	16.0
No one keep contact with her	0.0	0.7
No response	4.0	2.4
<b>Total N</b>	<b>25</b>	<b>287</b>
<b>Kind of abuse***</b>		
Showing Disrespect	30.4	40.2
Verbal Abuse	39.1	37.8
Neglect	30.4	33.7
Economic Abuse	21.7	28.2
Emotional Abuse	39.1	25.8
Physical Abuse	21.7	14.1
No response	0.0	7.9
Other( Specify)	0.0	0.3
Indifferent Behaviour	0.0	0.3
<b>Total N</b>	<b>23</b>	<b>291</b>
<b>Person who abused***</b>		
Son	47.8	53.6
Daughter in Law	47.8	43.3
Son in Law	8.7	14.8
Daughter	8.7	14.4
Domestic help	8.7	5.5
Relative	4.3	2.4

Spouse	0	2.1
Family Members	0	1
Tempo Driver	0	0.3
Neighbour	0	0.3
Grand Children	0	0.3
No response	4.3	5.5
<b>Total N</b>	<b>23</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	21.7	35.4
Lack of Emotional Support	47.8	30.2
Lack of Basic necessities	17.4	29.2
Lack of Health care	13	22
Lack of physical space within the house	21.7	17.9
Disrespect by /Negative attitude of own children	26.1	17.5
Lack of adjustment	17.4	12.7
Over the issue of managing the household	8.7	6.9
Financial Dependence	4.3	6.2
Over the issue of raising children	13	5.8
Dependence on others due to disability	4.3	4.1
No response	0	6.5
<b>Total N</b>	<b>23</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	22.2	53.4
Discussed with others in the family / Neighbourhood/Community	50.0	25.5
Approached Social worker	27.8	24.3
Approached Counsellor	5.6	9.7
Senior Citizen's Association	16.7	6.1
Police	5.6	4.0
Lawyer	5.6	2.0
No response	11.1	12.1
<b>Total N</b>	<b>18</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	25	38.1
Because I would feel a sense of shame in the community	32.8	30.3
I fear further abuse	14.1	20.6
Because of my financial dependence on the abuser	10.9	10.4
I will unnecessarily get entangled in legal hassles	3.1	8.7

I feel I may get harassed by the police	4.7	8.5
Don't want to take any action against family	0	0.7
No strength to pursue any action	0	0.5
No response	35.9	26
<b>Total N</b>	<b>64</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	33.3	33.3
Police carried out home visit	33.3	27.3
Action taken by the police /lawyers	66.7	21.2
Now I have a place to stay	33.3	18.2
Police gave us protection	33.3	18.2
I received financial compensation from the abuser	33.3	9.1
I was harassed by the police /lawyers	33.3	9.1
We had an out of court settlement	66.7	6.1
Had to spend a lot of money on police and lawyers	33.3	6.1
It led to further abuse	33.3	9.1
Did not face abuse afterwards	0	6.1
No response	0	15.2
<b>Total N</b>	<b>3</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	28.4	37.9
Supportive	44.1	36.1
Depends upon the administration	2	0.2
Don't know	25.5	25.7
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	40.2	39.9
Carry out home visits	13.7	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	5.9	17.8
Serve notice to the abuser	7.8	15.7
Out of court settlement	5.9	13.8
Ensure the Right to residence	7.8	10.4
Get compensation from	4.9	11.5

children for the abuse and torture experienced		
Help in division of property	3.9	4
No response	51.0	39.1
<b>Total N</b>	<b>102</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	31.4	40.2
One should make adjustment within family	20.6	39
One should have own property so that the elderly do not have to depend on others for a place to stay	29.4	37.2
One should talk about the abuse faced to others family members /community	15.7	24.7
Contact Senior Citizen's Association to help and guide	15.7	24.1
Register complaint with the police	8.8	16
Contact counsellors to help deal with the abuse	7.8	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	5.9	13.2
Police should also register the complaint without any delays and harassment	6.9	10.9
No response	27.5	16.9
<b>Total N</b>	<b>102</b>	<b>810</b>

## KOLKATA

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\* Note : Total exceeds 100 due to multiple response*

	Kolkata	National
<b>Age distribution</b>		
60-64	22.5*	34.4
65-69	24	30.6
70+	53.5	34.9
Mean	69	68
<b>Total N</b>	<b>129**</b>	<b>810</b>
<b>Marital status</b>		
Married	38.8	73.6
Widow/Widower	54.3	1.9
Separated/Deserted	0.8	0.9
Unmarried	5.4	0.9
Divorced	0.8	22.8
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Number of children</b>		
Sons	2.06	1.98
Daughters	1.64	1.40
All	3.71	3.38
<b>Total N</b>	<b>95</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	36.4	49.5
Spouse	20.2	27.2
Alone, children come to visit	5.4	10.0
Daughter(s)	12.4	7.0
Alone without support of children	9.3	4.1
Alone but visit my children	3.1	2.7
Old Age Home	2.3	1.6
Family member	2.3	1.4
No response	3.9	1.4
With Domestic Help/ Caretaker	3.1	0.7
Siblings	1.6	0.7
Relative	3.1	0.6
Alone (have no children)	1.6	0.5
In laws	0.0	0.1
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Education</b>		
Illiterate	41.9	17.9
Primary	18.6	14.4
Middle	11.6	10.5



Secondary	5.4	15.3
Sr. Secondary	7.0	8.3
Graduate	7.8	18.5
Post Graduate/ Professional	6.2	13.1
No Response	1.6	2.0
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	29.5	25.9
Unskilled worker	32.6	18.5
Skilled Worker	8.5	13.5
Officer/Middle Executive/ Sr. Executive	4.7	11.7
Self Employed /Professional	3.1	8.0
Officer/Jr. Executive	3.9	4.7
Business / Industrialist with employees	6.2	4.0
Supervisory level	2.3	3.7
Clerical/ Salesman	3.9	3.3
Shop Owner	3.1	3.0
Petty Trader	1.6	1.9
Nothing	0.0	0.1
No response	0.8	1.7
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	34.6	44.6
Shop Owner	3.8	17.8
Petty trader	15.4	11.5
Business/Industrialist with Employees	15.4	9.6
Housemaid	19.2	5.1
Agriculture	0.0	1.9
Watchman	0.0	1.3
Social Worker	3.8	1.3
Construction work	0.0	0.6
Daily Wage Labour	0.0	0.6
No response	7.7	5.7
<b>Total N</b>	<b>26</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	84.5	58.9
10,000-20,000	8.3	27.2
20,001-30,000	2.4	8.6
30,001-40,000	0.0	1.1
Above Rs. 40,000	4.8	4.2
Mean	6679	12045
<b>Total N</b>	<b>84</b>	<b>570</b>
<b>Source of income***</b>		
Pension	25.6	45.1

Interest on saving and Fixed Deposits	16.3	20.0
Remittance from children	20.9	16.9
House Rent	3.1	8.5
Business	9.3	7.8
Spouse Salary /Pension	2.3	4.8
Self Income	2.3	2.6
Support from NGO	12.4	2.1
Relative	0.0	0.6
Nothing	0.0	0.5
Agriculture	0.0	0.4
Consultancy	0.0	0.4
Neighbour	2.3	0.4
Begging	1.6	0.4
Family Income	0.0	0.2
Community Support	1.6	0.2
Labour	0.0	0.2
Maid Servant	1.6	0.2
Land	0.0	0.1
No response	12.4	8.0
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	55.0	73.3
Rented	38.0	18.4
With Relative	0.8	0.2
Old Age Home	3.9	2.2
No response	2.3	5.8
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	35.4	57.1
Spouse	11.4	26.5
Daughter	25.3	13.9
Daughter in Law	5.1	3.5
Relatives	2.5	2.9
Son in Law	0.0	1.3
Neighbour	5.1	1.1
Depending upon Old Age Home	1.3	0.5
Community	2.5	0.5
Grandchildren	1.3	0.3
No response	3.8	2.1
<b>Total N</b>	<b>79</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	49.6	44.0
Emotional Abuse	46.5	38.5
Verbal Abuse	46.5	37
Economic Abuse	33.3	34.7

Showing Disrespect	41.1	34.2
Physical Abuse	39.5	34.1
Don't Know	20.9	20.1
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	48.3	50.9
Everyday	51.7	39.7
During celebrations at home /within the family	0	5.6
No response	0	3.8
<b>Total N</b>	<b>60</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	45.0	45.6
Family members don't interact with me	55.0	36.9
Family members don't spend time with me even when not busy with work	53.3	29.3
My needs are met with indifference	41.7	22.6
Family members don't care for me when I'm ill	26.7	18.8
Indifferent attitude of the domestic help	38.3	16.0
No one keep contact with her	1.7	0.7
No response	1.7	2.4
<b>Total N</b>	<b>60</b>	<b>287</b>
<b>Kind of abuse***</b>		
Showing Disrespect	54.4	40.2
Verbal Abuse	52.6	37.8
Neglect	64.9	33.7
Economic Abuse	49.1	28.2
Emotional Abuse	54.4	25.8
Physical Abuse	22.8	14.1
No response	7.0	7.9
Other( Specify)	1.8	0.3
Indifferent Behaviour	1.8	0.3
<b>Total N</b>	<b>57</b>	<b>291</b>
<b>Person who abused***</b>		
Son	54.4	53.6
Daughter in Law	56.1	43.3
Son in Law	10.5	14.8
Daughter	19.3	14.4
Domestic help	3.5	5.5
Relative	5.3	2.4

Spouse	5.3	2.1
Family Members	0	1
Tempo Driver	0	0.3
Neighbour	0	0.3
Grand Children	1.8	0.3
No response	5.3	5.5
<b>Total N</b>	<b>57</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	22.8	35.4
Lack of Emotional Support	36.8	30.2
Lack of Basic necessities	61.4	29.2
Lack of Health care	42.1	22
Lack of physical space within the house	26.3	17.9
Disrespect by /Negative attitude of own children	33.3	17.5
Lack of adjustment	19.3	12.7
Over the issue of managing the household	0	6.9
Financial Dependence	15.8	6.2
Over the issue of raising children	5.3	5.8
Dependence on others due to disability	8.8	4.1
No response	0	6.5
<b>Total N</b>	<b>57</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	46.0	53.4
Discussed with others in the family / Neighbourhood/Community	36.0	25.5
Approached Social worker	64.0	24.3
Approached Counsellor	32.0	9.7
Senior Citizen's Association	2.0	6.1
Police	8.0	4.0
Lawyer	2.0	2.0
No response	4.0	12.1
<b>Total N</b>	<b>50</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	31.9	38.1
Because I would feel a sense of shame in the community	23.2	30.3
I fear further abuse	23.2	20.6
Because of my financial dependence on the abuser	21.7	10.4
I will unnecessarily get entangled in legal hassles	4.3	8.7

I feel I may get harassed by the police	4.3	8.5
Don't want to take any action against family	1.4	0.7
No strength to pursue any action	2.9	0.5
No response	26.1	26
<b>Total N</b>	<b>69</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	37.5	33.3
Police carried out home visit	50	27.3
Action taken by the police /lawyers	12.5	21.2
Now I have a place to stay	50	18.2
Police gave us protection	25	18.2
I received financial compensation from the abuser	0	9.1
I was harassed by the police /lawyers	0	9.1
We had an out of court settlement	0	6.1
Had to spend a lot of money on police and lawyers	0	6.1
It led to further abuse	0	9.1
Did not face abuse afterwards	25	6.1
No response	12.5	15.2
<b>Total N</b>	<b>8</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	14.7	37.9
Supportive	40.3	36.1
Depends upon the administration	0	0.2
Don't know	45	25.7
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	34.9	39.9
Carry out home visits	21.7	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	17.1	17.8
Serve notice to the abuser	16.3	15.7
Out of court settlement	7.8	13.8
Ensure the Right to residence	5.4	10.4
Get compensation from	7	11.5

children for the abuse and torture experienced		
Help in division of property	0.8	4
No response	48.1	39.1
<b>Total N</b>	<b>129</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	22.5	40.2
One should make adjustment within family	20.2	39
One should have own property so that the elderly do not have to depend on others for a place to stay	29.5	37.2
One should talk about the abuse faced to others family members /community	27.9	24.7
Contact Senior Citizen's Association to help and guide	17.1	24.1
Register complaint with the police	11.6	16
Contact counsellors to help deal with the abuse	17.9	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	13.2	13.2
Police should also register the complaint without any delays and harassment	7.8	10.9
No response	24.8	16.9
<b>Total N</b>	<b>129</b>	<b>810</b>

## PATNA

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\* Note : Total exceeds 100 due to multiple response*

	Patna	National
<b>Age distribution</b>		
60-64	25.2*	34.4
65-69	40.8	30.6
70+	34	34.9
Mean	68	68
<b>Total N</b>	<b>103**</b>	<b>810</b>
<b>Marital status</b>		
Married	92.2	73.6
Widow/Widower	6.8	1.9
Separated/Deserted	0.0	0.9
Unmarried	1.0	0.9
Divorced	0.0	22.8
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Number of children</b>		
Sons	2.23	1.98
Daughters	1.53	1.40
All	3.76	3.38
<b>Total N</b>	<b>96</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	39.8	49.5
Spouse	21.4	27.2
Alone, children come to visit	35.9	10.0
Daughter(s)	1.0	7.0
Alone without support of children	0.0	4.1
Alone but visit my children	1.0	2.7
Old Age Home	0.0	1.6
Family member	0.0	1.4
No response	1.9	1.4
With Domestic Help/ Caretaker	0.0	0.7
Siblings	0.0	0.7
Relative	0.0	0.6
Alone (have no children)	0.0	0.5
In laws	0.0	0.1
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Education</b>		
Illiterate	2.9	17.9
Primary	1.9	14.4

Middle	9.7	10.5
Secondary	35.0	15.3
Sr. Secondary	6.8	8.3
Graduate	21.4	18.5
Post Graduate/ Professional	20.4	13.1
No Response	1.9	2.0
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	44.7	25.9
Unskilled worker	1.9	18.5
Skilled Worker	2.9	13.5
Officer/Middle Executive/ Sr. Executive	18.4	11.7
Self Employed /Professional	12.6	8.0
Officer/Jr. Executive	5.8	4.7
Business / Industrialist with employees	0.0	4.0
Supervisory level	5.8	3.7
Clerical/ Salesman	2.9	3.3
Shop Owner	2.9	3.0
Petty Trader	1.9	1.9
Nothing	0.0	0.1
No response	0.0	1.7
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	53.8	44.6
Shop Owner	15.4	17.8
Petty trader	23.1	11.5
Business/Industrialist with Employees	7.7	9.6
Housemaid	0.0	5.1
Agriculture	0.0	1.9
Watchman	0.0	1.3
Social Worker	0.0	1.3
Construction work	0.0	0.6
Daily Wage Labour	0.0	0.6
No response	0.0	5.7
<b>Total N</b>	<b>13</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	27.3	58.9
10,000-20,000	49.1	27.2
20,001-30,000	20.0	8.6
30,001-40,000	1.8	1.1
Above Rs. 40,000	1.8	4.2
Mean	16505	12045
<b>Total N</b>	<b>55</b>	<b>570</b>
<b>Source of income***</b>		



Pension	46.6	45.1
Interest on saving and Fixed Deposits	9.7	20.0
Remittance from children	6.8	16.9
House Rent	10.7	8.5
Business	3.9	7.8
Spouse Salary /Pension	26.2	4.8
Self Income	1.9	2.6
Support from NGO	0.0	2.1
Relative	0.0	0.6
Nothing	0.0	0.5
Agriculture	1.0	0.4
Consultancy	1.0	0.4
Neighbour	0.0	0.4
Begging	0.0	0.4
Family Income	1.0	0.2
Community Support	0.0	0.2
Labour	0.0	0.2
Maid Servant	0.0	0.2
Land	1.0	0.1
No response	6.8	8.0
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	87.4	73.3
Rented	5.8	18.4
With Relative	0.0	0.2
Old Age Home	0.0	2.2
No response	6.8	5.8
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	28.6	57.1
Spouse	71.4	26.5
Daughter	4.1	13.9
Daughter in Law	0.0	3.5
Relatives	0.0	2.9
Son in Law	0.0	1.3
Neighbour	0.0	1.1
Depending upon Old Age Home	0.0	0.5
Community	0.0	0.5
Grandchildren	0.0	0.3
No response	0.0	2.1
<b>Total N</b>	<b>49</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	53.4	44.0
Emotional Abuse	57.3	38.5
Verbal Abuse	29.1	37

Economic Abuse	53.4	34.7
Showing Disrespect	24.3	34.2
Physical Abuse	52.4	34.1
Don't Know	10.7	20.1
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	57.9	50.9
Everyday	26.3	39.7
During celebrations at home /within the family	10.5	5.6
No response	5.3	3.8
<b>Total N</b>	<b>19</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	63.2	45.6
Family members don't interact with me	26.3	36.9
Family members don't spend time with me even when not busy with work	31.6	29.3
My needs are met with indifference	26.3	22.6
Family members don't care for me when I'm ill	15.8	18.8
Indifferent attitude of the domestic help	5.3	16.0
No one keep contact with her	0.0	0.7
No response	0.0	2.4
<b>Total N</b>	<b>19</b>	<b>287</b>
<b>Kind of abuse***</b>		
Showing Disrespect	28.6	40.2
Verbal Abuse	23.8	37.8
Neglect	14.3	33.7
Economic Abuse	23.8	28.2
Emotional Abuse	14.3	25.8
Physical Abuse	19.0	14.1
No response	33.3	7.9
Other( Specify)	0.0	0.3
Indifferent Behaviour	0.0	0.3
<b>Total N</b>	<b>21</b>	<b>291</b>
<b>Person who abused***</b>		
Son	57.1	53.6
Daughter in Law	23.8	43.3
Son in Law	4.8	14.8
Daughter	14.3	14.4
Domestic help	0	5.5

Relative	0	2.4
Spouse	0	2.1
Family Members	0	1
Tempo Driver	0	0.3
Neighbour	0	0.3
Grand Children	0	0.3
No response	4.8	5.5
<b>Total N</b>	<b>21</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	14.3	35.4
Lack of Emotional Support	19	30.2
Lack of Basic necessities	9.5	29.2
Lack of Health care	14.3	22
Lack of physical space within the house	19	17.9
Disrespect by /Negative attitude of own children	0	17.5
Lack of adjustment	19	12.7
Over the issue of managing the household	0	6.9
Financial Dependence	0	6.2
Over the issue of raising children	0	5.8
Dependence on others due to disability	0	4.1
No response	38.1	6.5
<b>Total N</b>	<b>21</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	27.3	53.4
Discussed with others in the family / Neighbourhood/Community	36.4	25.5
Approached Social worker	0.0	24.3
Approached Counsellor	18.2	9.7
Senior Citizen's Association	27.3	6.1
Police	0.0	4.0
Lawyer	18.2	2.0
No response	0.0	12.1
<b>Total N</b>	<b>11</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	50	38.1
Because I would feel a sense of shame in the community	30	30.3
I fear further abuse	30	20.6
Because of my financial dependence on the abuser	10	10.4
I will unnecessarily get	10	8.7

entangled in legal hassles		
I feel I may get harassed by the police	10	8.5
Don't want to take any action against family	3.3	0.7
No strength to pursue any action	0	0.5
No response	10	26
<b>Total N</b>	<b>30</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	50	33.3
Police carried out home visit	0	27.3
Action taken by the police /lawyers	0	21.2
Now I have a place to stay	0	18.2
Police gave us protection	0	18.2
I received financial compensation from the abuser	0	9.1
I was harassed by the police /lawyers	0	9.1
We had an out of court settlement	0	6.1
Had to spend a lot of money on police and lawyers	0	6.1
It led to further abuse	0	9.1
Did not face abuse afterwards	0	6.1
No response	50	15.2
<b>Total N</b>	<b>2</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	40.8	37.9
Supportive	34	36.1
Depends upon the administration	0	0.2
Don't know	25.2	25.7
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	45.6	39.9
Carry out home visits	32	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	35.9	17.8
Serve notice to the abuser	11.7	15.7
Out of court settlement	6.8	13.8
Ensure the Right to residence	1.9	10.4

Get compensation from children for the abuse and torture experienced	35	11.5
Help in division of property	1	4
No response	26.2	39.1
<b>Total N</b>	<b>103</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	54.4	40.2
One should make adjustment within family	35.9	39
One should have own property so that the elderly do not have to depend on others for a place to stay	53.4	37.2
One should talk about the abuse faced to others family members /community	37.9	24.7
Contact Senior Citizen's Association to help and guide	60.2	24.1
Register complaint with the police	23.3	16
Contact counsellors to help deal with the abuse	26.2	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	13.6	13.2
Police should also register the complaint without any delays and harassment	11.7	10.9
No response	9.7	16.9
<b>Total N</b>	<b>103</b>	<b>810</b>

## CHENNAI

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\*Note : Total exceeds 100 due to multiple response*

	Chennai	National
<b>Age distribution</b>		
60-64	35.8*	34.4
65-69	32.6	30.6
70+	31.6	34.9
Mean	67	68
<b>Total N</b>	<b>95**</b>	<b>810</b>
<b>Marital status</b>		
Married	90.5	73.6
Widow/Widower	8.4	1.9
Separated/Deserted	0.0	0.9
Unmarried	0.0	0.9
Divorced	1.1	22.8
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Number of children</b>		
Sons	1.76	1.98
Daughters	1.42	1.40
All	3.18	3.38
<b>Total N</b>	<b>84</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	45.3	49.5
Spouse	33.7	27.2
Alone, children come to visit	6.3	10.0
Daughter(s)	13.7	7.0
Alone without support of children	4.2	4.1
Alone but visit my children	1.1	2.7
Old Age Home	0.0	1.6
Family member	2.1	1.4
No response	0.0	1.4
With Domestic Help/ Caretaker	0.0	0.7
Siblings	0.0	0.7
Relative	0.0	0.6
Alone (have no children)	0.0	0.5
In laws	1.1	0.1
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Education</b>		
Illiterate	6.3	17.9
Primary	23.2	14.4

Middle	28.4	10.5
Secondary	15.8	15.3
Sr. Secondary	9.5	8.3
Graduate	6.3	18.5
Post Graduate/ Professional	7.4	13.1
No Response	3.2	2.0
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	22.1	25.9
Unskilled worker	18.9	18.5
Skilled Worker	25.3	13.5
Officer/Middle Executive/ Sr. Executive	7.4	11.7
Self Employed /Professional	7.4	8.0
Officer/Jr. Executive	4.2	4.7
Business / Industrialist with employees	1.1	4.0
Supervisory level	6.3	3.7
Clerical/ Salesman	0.0	3.3
Shop Owner	4.2	3.0
Petty Trader	2.1	1.9
Nothing	0.0	0.1
No response	1.1	1.7
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	24.0	44.6
Shop Owner	24.0	17.8
Petty trader	24.0	11.5
Business/Industrialist with Employees	8.0	9.6
Housemaid	4.0	5.1
Agriculture	0.0	1.9
Watchman	4.0	1.3
Social Worker	0.0	1.3
Construction work	4.0	0.6
Daily Wage Labour	0.0	0.6
No response	8.0	5.7
<b>Total N</b>	<b>25</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	86.7	58.9
10,000-20,000	3.3	27.2
20,001-30,000	1.7	8.6
30,001-40,000	0.0	1.1
Above Rs. 40,000	8.3	4.2
Mean	10280	12045
<b>Total N</b>	<b>60</b>	<b>570</b>
<b>Source of income***</b>		

Pension	40.0	45.1
Interest on saving and Fixed Deposits	20.0	20.0
Remittance from children	16.8	16.9
House Rent	22.1	8.5
Business	11.6	7.8
Spouse Salary /Pension	0.0	4.8
Self Income	4.2	2.6
Support from NGO	0.0	2.1
Relative	0.0	0.6
Nothing	1.1	0.5
Agriculture	0.0	0.4
Consultancy	0.0	0.4
Neighbour	0.0	0.4
Begging	0.0	0.4
Family Income	0.0	0.2
Community Support	0.0	0.2
Labour	0.0	0.2
Maid Servant	0.0	0.2
Land	0.0	0.1
No response	8.4	8.0
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	62.1	73.3
Rented	35.8	18.4
With Relative	0.0	0.2
Old Age Home	0.0	2.2
No response	2.1	5.8
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	63.3	57.1
Spouse	28.3	26.5
Daughter	18.3	13.9
Daughter in Law	3.3	3.5
Relatives	5.0	2.9
Son in Law	3.3	1.3
Neighbour	0.0	1.1
Depending upon Old Age Home	0.0	0.5
Community	0.0	0.5
Grandchildren	0.0	0.3
No response	0.0	2.1
<b>Total N</b>	<b>60</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	20.0	44.0
Emotional Abuse	22.1	38.5
Verbal Abuse	21.1	37



Economic Abuse	29.5	34.7
Showing Disrespect	58.9	34.2
Physical Abuse	8.4	34.1
Don't Know	9.5	20.1
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	47.4	50.9
Everyday	40.4	39.7
During celebrations at home /within the family	10.5	5.6
No response	1.8	3.8
<b>Total N</b>	<b>57</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	68.4	45.6
Family members don't interact with me	17.5	36.9
Family members don't spend time with me even when not busy with work	7.0	29.3
My needs are met with indifference	17.5	22.6
Family members don't care for me when I' m ill	17.5	18.8
Indifferent attitude of the domestic help	1.8	16.0
No one keep contact with her	0.0	0.7
No response	1.8	2.4
<b>Total N</b>	<b>57</b>	<b>287</b>
<b>Kind of abuse***</b>		
Showing Disrespect	71.4	40.2
Verbal Abuse	23.2	37.8
Neglect	7.1	33.7
Economic Abuse	33.9	28.2
Emotional Abuse	7.1	25.8
Physical Abuse	3.6	14.1
No response	0.0	7.9
Other( Specify)	0.0	0.3
Indifferent Behaviour	0.0	0.3
<b>Total N</b>	<b>56</b>	<b>291</b>
<b>Person who abused***</b>		
Son	48.2	53.6
Daughter in Law	51.8	43.3
Son in Law	12.5	14.8
Daughter	25	14.4
Domestic help	0	5.5

Relative	0	2.4
Spouse	0	2.1
Family Members	1.8	1
Tempo Driver	0	0.3
Neighbour	0	0.3
Grand Children	0	0.3
No response	7.1	5.5
<b>Total N</b>	<b>56</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	51.8	35.4
Lack of Emotional Support	25	30.2
Lack of Basic necessities	35.7	29.2
Lack of Health care	17.9	22
Lack of physical space within the house	16.1	17.9
Disrespect by /Negative attitude of own children	3.6	17.5
Lack of adjustment	12.5	12.7
Over the issue of managing the household	0	6.9
Financial Dependence	0	6.2
Over the issue of raising children	1.8	5.8
Dependence on others due to disability	1.8	4.1
No response	3.6	6.5
<b>Total N</b>	<b>56</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	80.0	53.4
Discussed with others in the family / Neighbourhood/Community	5.5	25.5
Approached Social worker	0.0	24.3
Approached Counsellor	5.5	9.7
Senior Citizen's Association	0.0	6.1
Police	0.0	4.0
Lawyer	0.0	2.0
No response	9.1	12.1
<b>Total N</b>	<b>55</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	65.7	38.1
Because I would feel a sense of shame in the community	14.3	30.3
I fear further abuse	5.7	20.6
Because of my financial dependence on the abuser	2.9	10.4
I will unnecessarily get	5.7	8.7

entangled in legal hassles		
I feel I may get harassed by the police	2.9	8.5
Don't want to take any action against family	0	0.7
No strength to pursue any action	0	0.5
No response	12.9	26
<b>Total N</b>	<b>70</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	0	33.3
Police carried out home visit	50	27.3
Action taken by the police /lawyers	0	21.2
Now I have a place to stay	0	18.2
Police gave us protection	0	18.2
I received financial compensation from the abuser	0	9.1
I was harassed by the police /lawyers	0	9.1
We had an out of court settlement	0	6.1
Had to spend a lot of money on police and lawyers	0	6.1
It led to further abuse	0	9.1
Did not face abuse afterwards	0	6.1
No response	50	15.2
<b>Total N</b>	<b>2</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	60	37.9
Supportive	14.7	36.1
Depends upon the administration	0	0.2
Don't know	25.3	25.7
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	22.1	39.9
Carry out home visits	7.4	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	5.3	17.8
Serve notice to the abuser	4.2	15.7
Out of court settlement	5.3	13.8
Ensure the Right to residence	3.2	10.4

Get compensation from children for the abuse and torture experienced	6.3	11.5
Help in division of property	0	4
No response	62.1	39.1
<b>Total N</b>	<b>95</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	33.7	40.2
One should make adjustment within family	72.6	39
One should have own property so that the elderly do not have to depend on others for a place to stay	10.5	37.2
One should talk about the abuse faced to others family members /community	3.2	24.7
Contact Senior Citizen's Association to help and guide	3.2	24.1
Register complaint with the police	6.3	16
Contact counsellors to help deal with the abuse	6.3	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	7.4	13.2
Police should also register the complaint without any delays and harassment	4.2	10.9
No response	9.5	16.9
<b>Total N</b>	<b>95</b>	<b>810</b>

## BHOPAL

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\*Note : Total exceeds 100 due to multiple response*

	Bhopal	National
<b>Age distribution</b>		
60-64	47.1*	34.4
65-69	21.8	30.6
70+	31	34.9
Mean	67	68
<b>Total N</b>	<b>87**</b>	<b>810</b>
<b>Marital status</b>		
Married	50.6	73.6
Widow/Widower	43.7	1.9
Separated/Deserted	1.1	0.9
Unmarried	1.1	0.9
Divorced	3.4	22.8
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Number of children</b>		
Sons	1.92	1.98
Daughters	1.35	1.40
All	3.27	3.38
<b>Total N</b>	<b>78</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	55.2	49.5
Spouse	20.7	27.2
Alone, children come to visit	5.7	10.0
Daughter(s)	5.7	7.0
Alone without support of children	5.7	4.1
Alone but visit my children	6.9	2.7
Old Age Home	0.0	1.6
Family member	1.1	1.4
No response	0.0	1.4
With Domestic Help/ Caretaker	1.1	0.7
Siblings	1.1	0.7
Relative	0.0	0.6
Alone (have no children)	0.0	0.5
In laws	0.0	0.1
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Education</b>		
Illiterate	14.9	17.9
Primary	6.9	14.4

Middle	16.1	10.5
Secondary	13.8	15.3
Sr. Secondary	10.3	8.3
Graduate	20.7	18.5
Post Graduate/ Professional	13.8	13.1
No Response	3.4	2.0
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	8.0	25.9
Unskilled worker	44.8	18.5
Skilled Worker	8.0	13.5
Officer/Middle Executive/ Sr. Executive	9.2	11.7
Self Employed /Professional	6.9	8.0
Officer/Jr. Executive	3.4	4.7
Business / Industrialist with employees	5.7	4.0
Supervisory level	6.9	3.7
Clerical/ Salesman	0.0	3.3
Shop Owner	6.9	3.0
Petty Trader	0.0	1.9
Nothing	0.0	0.1
No response	0.0	1.7
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	55.0	44.6
Shop Owner	35.0	17.8
Petty trader	0.0	11.5
Business/Industrialist with Employees	5.0	9.6
Housemaid	5.0	5.1
Agriculture	0.0	1.9
Watchman	0.0	1.3
Social Worker	0.0	1.3
Construction work	0.0	0.6
Daily Wage Labour	0.0	0.6
No response	0.0	5.7
<b>Total N</b>	<b>20</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	70.4	58.9
10,000-20,000	18.3	27.2
20,001-30,000	8.5	8.6
30,001-40,000	0.0	1.1
Above Rs. 40,000	2.8	4.2
Mean	10277	12045
<b>Total N</b>	<b>71</b>	<b>570</b>
<b>Source of income***</b>		

Pension	73.6	45.1
Interest on saving and Fixed Deposits	21.8	20.0
Remittance from children	4.6	16.9
House Rent	6.9	8.5
Business	4.6	7.8
Spouse Salary /Pension	1.1	4.8
Self Income	2.3	2.6
Support from NGO	0.0	2.1
Relative	0.0	0.6
Nothing	0.0	0.5
Agriculture	0.0	0.4
Consultancy	0.0	0.4
Neighbour	0.0	0.4
Begging	1.1	0.4
Family Income	0.0	0.2
Community Support	0.0	0.2
Labour	0.0	0.2
Maid Servant	0.0	0.2
Land	0.0	0.1
No response	2.3	8.0
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	87.4	73.3
Rented	8.0	18.4
With Relative	0.0	0.2
Old Age Home	0.0	2.2
No response	4.6	5.8
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	73.5	57.1
Spouse	8.8	26.5
Daughter	17.6	13.9
Daughter in Law	2.9	3.5
Relatives	2.9	2.9
Son in Law	2.9	1.3
Neighbour	0.0	1.1
Depending upon Old Age Home	0.0	0.5
Community	0.0	0.5
Grandchildren	0.0	0.3
No response	2.9	2.1
<b>Total N</b>	<b>34</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	42.5	44.0
Emotional Abuse	11.5	38.5
Verbal Abuse	24.1	37

Economic Abuse	11.5	34.7
Showing Disrespect	14.9	34.2
Physical Abuse	9.2	34.1
Don't Know	16.1	20.1
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	22.6	50.9
Everyday	61.3	39.7
During celebrations at home /within the family	8.1	5.6
No response	8.1	3.8
<b>Total N</b>	<b>62</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	24.2	45.6
Family members don't interact with me	51.6	36.9
Family members don't spend time with me even when not busy with work	30.6	29.3
My needs are met with indifference	3.2	22.6
Family members don't care for me when I'm ill	8.1	18.8
Indifferent attitude of the domestic help	6.5	16.0
No one keep contact with her	0.0	0.7
No response	0.0	2.4
<b>Total N</b>	<b>62</b>	<b>287</b>
<b>Kind of abuse***</b>		
Showing Disrespect	17.4	40.2
Verbal Abuse	24.6	37.8
Neglect	44.9	33.7
Economic Abuse	18.8	28.2
Emotional Abuse	10.1	25.8
Physical Abuse	7.2	14.1
No response	4.3	7.9
Other( Specify)	0.0	0.3
Indifferent Behaviour	0.0	0.3
<b>Total N</b>	<b>69</b>	<b>291</b>
<b>Person who abused***</b>		
Son	69.6	53.6
Daughter in Law	24.6	43.3
Son in Law	36.2	14.8
Daughter	10.1	14.4
Domestic help	7.2	5.5



Relative	0	2.4
Spouse	1.4	2.1
Family Members	0	1
Tempo Driver	0	0.3
Neighbour	0	0.3
Grand Children	0	0.3
No response	1.4	5.5
<b>Total N</b>	<b>69</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	50.7	35.4
Lack of Emotional Support	17.4	30.2
Lack of Basic necessities	15.9	29.2
Lack of Health care	10.1	22
Lack of physical space within the house	11.6	17.9
Disrespect by /Negative attitude of own children	18.8	17.5
Lack of adjustment	5.8	12.7
Over the issue of managing the household	5.8	6.9
Financial Dependence	2.9	6.2
Over the issue of raising children	0	5.8
Dependence on others due to disability	1.4	4.1
No response	2.9	6.5
<b>Total N</b>	<b>69</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	68.9	53.4
Discussed with others in the family / Neighbourhood/Community	19.7	25.5
Approached Social worker	3.3	24.3
Approached Counsellor	0.0	9.7
Senior Citizen's Association	0.0	6.1
Police	0.0	4.0
Lawyer	0.0	2.0
No response	9.8	12.1
<b>Total N</b>	<b>61</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	10.6	38.1
Because I would feel a sense of shame in the community	39.4	30.3
I fear further abuse	16.7	20.6
Because of my financial dependence on the abuser	3	10.4
I will unnecessarily get	4.5	8.7

entangled in legal hassles		
I feel I may get harassed by the police	3	8.5
Don't want to take any action against family	1.5	0.7
No strength to pursue any action	0	0.5
No response	28.8	26
<b>Total N</b>	<b>66</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	0	33.3
Police carried out home visit	16.7	27.3
Action taken by the police /lawyers	33.3	21.2
Now I have a place to stay	0	18.2
Police gave us protection	16.7	18.2
I received financial compensation from the abuser	0	9.1
I was harassed by the police /lawyers	16.7	9.1
We had an out of court settlement	0	6.1
Had to spend a lot of money on police and lawyers	0	6.1
It led to further abuse	0	9.1
Did not face abuse afterwards	0	6.1
No response	16.7	15.2
<b>Total N</b>	<b>6</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	31	37.9
Supportive	46	36.1
Depends upon the administration	0	0.2
Don't know	23	25.7
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	14.9	39.9
Carry out home visits	12.6	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	3.4	17.8
Serve notice to the abuser	21.8	15.7
Out of court settlement	1.1	13.8
Ensure the Right to residence	1.1	10.4

Get compensation from children for the abuse and torture experienced	0	11.5
Help in division of property	3.4	4
No response	47.1	39.1
<b>Total N</b>	<b>87</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	12.6	40.2
One should make adjustment within family	40.2	39
One should have own property so that the elderly do not have to depend on others for a place to stay	9.2	37.2
One should talk about the abuse faced to others family members /community	3.4	24.7
Contact Senior Citizen's Association to help and guide	1.1	24.1
Register complaint with the police	27.6	16
Contact counsellors to help deal with the abuse	4.6	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	3.4	13.2
Police should also register the complaint without any delays and harassment	10.3	10.9
No response	5.7	16.9
<b>Total N</b>	<b>87</b>	<b>810</b>

## AHMEDABAD

*\*Note : Values are in percentages*

*\*\*Note : Total (N) denotes number of people who responded*

*\*\*\*Note : Total exceeds 100 due to multiple response*

	Ahmedabad	National
<b>Age distribution</b>		
60-64	41.7*	34.4
65-69	39.6	30.6
70+	18.8	34.9
Mean	66	68
<b>Total N</b>	<b>96**</b>	<b>810</b>
<b>Marital status</b>		
Married	78.1	73.6
Widow/Widower	17.7	1.9
Separated/Deserted	3.1	0.9
Unmarried	1.0	0.9
Divorced	0.0	22.8
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Number of children</b>		
Sons	1.81	1.98
Daughters	1.24	1.40
All	3.05	3.38
<b>Total N</b>	<b>88</b>	<b>694</b>
<b>Current living status***</b>		
Son(s)	77.1	49.5
Spouse	26.0	27.2
Alone, children come to visit	7.3	10.0
Daughter(s)	0.0	7.0
Alone without support of children	1.0	4.1
Alone but visit my children	2.1	2.7
Old Age Home	0.0	1.6
Family member	0.0	1.4
No response	0.0	1.4
With Domestic Help/ Caretaker	0.0	0.7
Siblings	2.1	0.7
Relative	0.0	0.6
Alone (have no children)	1.0	0.5
In laws	0.0	0.1
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Education</b>		
Illiterate	18.8	17.9
Primary	17.7	14.4

Middle	5.2	10.5
Secondary	13.5	15.3
Sr. Secondary	10.4	8.3
Graduate	28.1	18.5
Post Graduate/ Professional	6.3	13.1
No Response	0.0	2.0
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Occupation</b>		
Homemaker	31.3	25.9
Unskilled worker	12.5	18.5
Skilled Worker	11.5	13.5
Officer/Middle Executive/ Sr. Executive	8.3	11.7
Self Employed /Professional	10.4	8.0
Officer/Jr. Executive	2.1	4.7
Business / Industrialist with employees	8.3	4.0
Supervisory level	1.0	3.7
Clerical/ Salesman	10.4	3.3
Shop Owner	3.1	3.0
Petty Trader	0.0	1.9
Nothing	0.0	0.1
No response	1.0	1.7
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Activity</b>		
Self employed /professional	55.6	44.6
Shop Owner	11.1	17.8
Petty trader	7.4	11.5
Business/Industrialist with Employees	14.8	9.6
Housemaid	0.0	5.1
Agriculture	7.4	1.9
Watchman	3.7	1.3
Social Worker	0.0	1.3
Construction work	0.0	0.6
Daily Wage Labour	0.0	0.6
No response	0.0	5.7
<b>Total N</b>	<b>27</b>	<b>157</b>
<b>Monthly HH Income (Rs.)</b>		
Less than. 10,000	38.1	58.9
10,000-20,000	50.0	27.2
20,001-30,000	8.3	8.6
30,001-40,000	0.0	1.1
Above Rs. 40,000	3.6	4.2
Mean	14494	12045
<b>Total N</b>	<b>84</b>	<b>570</b>
<b>Source of income***</b>		

Pension	36.5	45.1
Interest on saving and Fixed Deposits	29.2	20.0
Remittance from children	36.5	16.9
House Rent	3.1	8.5
Business	15.6	7.8
Spouse Salary /Pension	0.0	4.8
Self Income	5.2	2.6
Support from NGO	0.0	2.1
Relative	0.0	0.6
Nothing	0.0	0.5
Agriculture	2.1	0.4
Consultancy	0.0	0.4
Neighbour	0.0	0.4
Begging	0.0	0.4
Family Income	1.0	0.2
Community Support	0.0	0.2
Labour	0.0	0.2
Maid Servant	0.0	0.2
Land	0.0	0.1
No response	5.2	8.0
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Ownership Status of House Living in</b>		
Owned	77.1	73.3
Rented	8.3	18.4
With Relative	0.0	0.2
Old Age Home	0.0	2.2
No response	14.6	5.8
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Person whom Elderly is financially dependent on***</b>		
Son	93.3	57.1
Spouse	13.3	26.5
Daughter	6.7	13.9
Daughter in Law	11.1	3.5
Relatives	0.0	2.9
Son in Law	2.2	1.3
Neighbour	0.0	1.1
Depending upon Old Age Home	0.0	0.5
Community	0.0	0.5
Grandchildren	0.0	0.3
No response	2.2	2.1
<b>Total N</b>	<b>45</b>	<b>373</b>
<b>Understanding of Elder Abuse***</b>		
Neglect	61.5	44.0
Emotional Abuse	32.3	38.5
Verbal Abuse	46.9	37

Economic Abuse	32.3	34.7
Showing Disrespect	31.3	34.2
Physical Abuse	50.0	34.1
Don't Know	18.8	20.1
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Occasions on which the Elderly feel neglected</b>		
Sometimes	88.5	50.9
Everyday	7.7	39.7
During celebrations at home /within the family	0	5.6
No response	3.8	3.8
<b>Total N</b>	<b>26</b>	<b>287</b>
<b>Reasons for feeling neglected***</b>		
Family members busy with their own lives /work	57.7	45.6
Family members don't interact with me	34.6	36.9
Family members don't spend time with me even when not busy with work	46.2	29.3
My needs are met with indifference	38.5	22.6
Family members don't care for me when I' m ill	34.6	18.8
Indifferent attitude of the domestic help	15.4	16.0
No one keep contact with her	0.0	0.7
No response	0.0	2.4
<b>Total N</b>	<b>26</b>	<b>287</b>
<b>Kind of abuse***</b>		
Showing Disrespect	36.7	40.2
Verbal Abuse	56.7	37.8
Neglect	30.0	33.7
Economic Abuse	30.0	28.2
Emotional Abuse	30.0	25.8
Physical Abuse	20.0	14.1
No response	13.3	7.9
Other( Specify)	0.0	0.3
Indifferent Behaviour	0.0	0.3
<b>Total N</b>	<b>30</b>	<b>291</b>
<b>Person who abused***</b>		
Son	43.3	53.6
Daughter in Law	66.7	43.3
Son in Law	3.3	14.8
Daughter	10	14.4
Domestic help	13.3	5.5

Relative	3.3	2.4
Spouse	3.3	2.1
Family Members	6.7	1
Tempo Driver	0	0.3
Neighbour	0	0.3
Grand Children	0	0.3
No response	0	5.5
<b>Total N</b>	<b>30</b>	<b>291</b>
<b>Context of abuse faced***</b>		
Due to Property issues	26.7	35.4
Lack of Emotional Support	46.7	30.2
Lack of Basic necessities	40	29.2
Lack of Health care	43.3	22
Lack of physical space within the house	20	17.9
Disrespect by /Negative attitude of own children	23.3	17.5
Lack of adjustment	0	12.7
Over the issue of managing the household	36.7	6.9
Financial Dependence	16.7	6.2
Over the issue of raising children	26.7	5.8
Dependence on others due to disability	10	4.1
No response	0	6.5
<b>Total N</b>	<b>30</b>	<b>291</b>
<b>Person approached when abuse faced***</b>		
No action taken	61.9	53.4
Discussed with others in the family / Neighbourhood/Community	38.1	25.5
Approached Social worker	4.8	24.3
Approached Counsellor	9.5	9.7
Senior Citizen's Association	14.3	6.1
Police	9.5	4.0
Lawyer	4.8	2.0
No response	14.3	12.1
<b>Total N</b>	<b>21</b>	<b>247</b>
<b>Reason for not taking concrete action***</b>		
I feel nothing concrete will happen	61.5	38.1
Because I would feel a sense of shame in the community	53.8	30.3
I fear further abuse	44.6	20.6
Because of my financial dependence on the abuser	16.9	10.4
I will unnecessarily get	21.5	8.7



entangled in legal hassles		
I feel I may get harassed by the police	23.1	8.5
Don't want to take any action against family	0	0.7
No strength to pursue any action	0	0.5
No response	7.7	26
<b>Total N</b>	<b>65</b>	<b>423</b>
<b>Result of complaint registered against abuser***</b>		
Nothing concrete came out of it	50	33.3
Police carried out home visit	50	27.3
Action taken by the police /lawyers	50	21.2
Now I have a place to stay	0	18.2
Police gave us protection	0	18.2
I received financial compensation from the abuser	50	9.1
I was harassed by the police /lawyers	0	9.1
We had an out of court settlement	0	6.1
Had to spend a lot of money on police and lawyers	0	6.1
It led to further abuse	0	9.1
Did not face abuse afterwards	0	6.1
No response	0	15.2
<b>Total N</b>	<b>2</b>	<b>33</b>
<b>Perceptions on Role of Police / Lawyers in Controlling Elder Abuse</b>		
Non supportive	61.5	37.9
Supportive	21.9	36.1
Depends upon the administration	0	0.2
Don't know	16.7	25.7
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Action suggested for Law enforcing agencies***</b>		
Give protection to the elderly	54.2	39.9
Carry out home visits	29.2	23.1
Help in getting maintenance from children under the Maintenance of Parents Act	20.8	17.8
Serve notice to the abuser	20.8	15.7
Out of court settlement	34.4	13.8
Ensure the Right to residence	20.8	10.4

Get compensation from children for the abuse and torture experienced	16.7	11.5
Help in division of property	5.2	4
No response	16.7	39.1
<b>Total N</b>	<b>96</b>	<b>810</b>
<b>Suggested measures***</b>		
One should have a steady cash flow	59.4	40.2
One should make adjustment within family	35.4	39
One should have own property so that the elderly do not have to depend on others for a place to stay	57.3	37.2
One should talk about the abuse faced to others family members /community	28.1	24.7
Contact Senior Citizen's Association to help and guide	15.6	24.1
Register complaint with the police	16.7	16
Contact counsellors to help deal with the abuse	4.2	13.9
Effective and proper implementation of the law enforcing agencies ( lawyers and police	14.6	13.2
Police should also register the complaint without any delays and harassment	11.5	10.9
No response	11.5	16.9
<b>Total N</b>	<b>96</b>	<b>810</b>

For any additional information on the study, please contact:

**Ms. Sonali Sharma**

Deputy Director – Communications

HelpAge India

Tel: 011 – 41688955 – 56

Address: C – 14, Qutab Institutional Area

New Delhi – 110016

Email: [sonali@helpageindia.org](mailto:sonali@helpageindia.org)

Web: [www.helpageindia.org](http://www.helpageindia.org)

**Research Consultant**

Dr. U V Somayajulu

CEO and Executive Director

**Sigma Research and Consulting**

C 23, South Extension I, First Floor

New Delhi 110 049

Tel : (+ 91 11) 4619 5555

Fax : (+ 91 11) 4619 5500

Email : [somayajulu.uv@sigma-india.in](mailto:somayajulu.uv@sigma-india.in)

Web : [www.sigma-india.in](http://www.sigma-india.in)