

## HELPAGE INDIA Procurement of Publication Printing, Request for Proposal (RFP)

### I. About HelpAge India

HelpAge India is a non-profit organization dedicated to serving the elderly population in India. It was established in 1978 and has since been actively involved in various initiatives aimed at improving the quality of life for senior citizens. The organization's programmes are focused on direct interventions in the areas of **Healthcare, Agecare, Livelihoods, Disaster Response, Digital Literacy & Safety**, as well as **Research, Advocacy and Awareness** on rights and policies relating to elders.

HELPAGE INDIA invites bids for "Procurement of Publication Printing" for the FY 24-25 as per details, terms and conditions given below:

### II. Terms and conditions

1. The agency can be an individual/HUF/Partnership firm/Company incorporated under the laws of India.
2. This RFP is not an offer by HelpAge India, but an invitation to receive responses from the eligible bidders.
3. No agency shall be entitled to submit more than one bid whether jointly or severally. If one does so, all bids wherein the agency has participated shall stand disqualified.
4. The agency shall bear all costs associated with the preparation and submission of bid.
5. The agency must have PAN (Permanent Account Number) and registered with GST and the document for the same is to be attached.
6. HelpAge India reserves the right to accept /reject/ select one or more than one agency and to annul the bidding process any or all bids at any time prior to award of contract without thereby incurring any liability to the affected agency.
7. The supplier should have all valid licenses, approvals, certificates, registration from all statutory authorities like Income Tax/GST/any other relevant and mandatory requirements.
8. Schedule of supply will be provided by HelpAge India while issuing Purchase Order/ email intimation to the selected bidder. In case of delay in supply, penalty will be levied.
9. HelpAge India reserves the right to cancel the contract based on performance without assigning any reason thereof.
10. Evaluation of the bids will be done by Purchase Committee from HelpAge India.
11. HelpAge India management reserves the right to change (increase or reduce) the numbers/units as per its sole discretion and Project requirement.

### 12. Documents required to release the payment:

- a. Bill / Invoice mentioning Permanent Account Number of Income Tax Department
- b. Documentary proof of the delivery/ service including E-Way Bill, wherever applicable, as per Purchase order

13. Agencies that will be technically qualified would only be considered for opening of financial bids.
14. The bidder is expected to examine all instructions, forms, terms and specification in this RFP. Failure to furnish all information required under this RFP or to submit a bid not substantially responsive to this RFP in all respect will be at bidder's risk and shall result in rejection of the bid.
15. The bidder and their respective officers, employees, agents shall observe the highest standards of ethics dividing the bidding process. HelpAge India has adopted a zero-tolerance policy on gifts and hospitality. Suppliers are therefore requested not to send gifts or offer hospitality to HelpAge India personnel. Notwithstanding anything to the contrary contained herein, HelpAge India shall reject bid without being liable in any manner whatsoever to the bidder if it determines that the bidder has directly or indirectly or through an agent, engaged in corrupts/fraud tent/coercive/undesirable or restrictive practice in the bidding process.

**16. Indemnity**

The bidder shall indemnify HelpAge India against all actions, suits, claims and demands brought or made against HelpAge India in respect of anything done or committed to be done by the bidder in execution of or in connection with the work of this contract and against any loss or damage to HelpAge India in consequences to any action or suit being against the selected vendor for anything done or committed to be done in the execution of this contract.

17. The RFP shall be evaluated strictly based on the substantive information/credentials/documentary evidences submitted by the agencies.
18. The bidder is expected to examine all instruction, forms, terms and specification
19. HelpAge India Management reserves the Right to award the work to more than one Agency as per requirement. Delivery has to take place in location.
20. All the bid needs to be submitted via mail only mail id [Procurement@helpageindia.org](mailto:Procurement@helpageindia.org) by **4<sup>th</sup> Sept 2024 at 23.59 hours IST**
21. Agencies would not be allowed to subcontract, partial/full of the work assigned to them. In such case the Management reserves the right to cancel the contract with the agency.
22. The rate quoted by the agency will be valid for **One Year** from the award of the contract
23. Items not meeting the specified requirements has to be returned.

**Annexure- 1 Technical Bid Format**

**(To be filled, sign & stamp by Agency)**

**A**

S.No	Particulars	Remarks	Work Experience
1	Experience with HelpAge India/Govt. Agency/NGO/DevelopmentSector	Yes/No	
2	Experience in similar Type of Product/Service supply	Year	

**B**

S.No	Particulars	Last 3 Year		
		FY 2020-2021	FY 2021-2022	FY 2022-2023
3	Annual Turnover as per Audited Financials (Copies of the Audited Financials needs to be attached or Turnover Certificate from Chartered Accountant)			

**C**

S.No	Particulars	Top 5 Client List with value (Rs)	
4	Clientele List		

**D**

S. No.	Particulars	Details (GST & PAN No.)
5	<b>PAN</b>	
6	<b>GST</b>	

## HELPAge INDIA

C-14, Qutab Institutional Area, New Delhi-110062

### Annexure- 2: Technical Bid Format

Location -: PAN India basis

	<b>SPECIFICATION (TECHNICAL)</b>	<b>AGENCY'S REPOSE (in brief)</b>
1.	Supply to be done according to the quantities, specifications, quality, schedule and locations approved by HelpAge India	
2.	The acknowledgement for delivery/services of supply to be submitted as proof along with invoice.	
3.	The agency is capable (as defined in RFP document) and agrees to complete the supply within specified time as agreed upon otherwise penalty clause will be invoked.	
4.	Past experience of the agency in supply of items or similar items, as listed in this RFP. Please give details or provide list of clients to whom similar goods have been supplied.	
5.	Management reserves the right to empanel one or more agency (on the basis of quality consideration/experience of the agency) in addition to rates parameters.	
6.	Constitution of the agency whether Proprietorship/Partnership/Company. Give details of Proprietor/ Partner/Directors.	
7.	For how many years the agency is engaged in similar line of activities.	
8.	Registration certificate with GST need to be submitted along with the technical quotation.	
9.	Penalty clauses will apply as per the company's policy, as per terms of the purchase order: the decision of the HelpAge India shall be final and binding in this regard.	
10.	The final price will remain valid for one year from the award of the Purchase order/ contract	

#### **Please Note:-**

- 1. Form must be completed in all respects; incomplete forms may liable to be rejected.**
- 2. The form must be duly stamped & signed by the Authorised signatory**
- 3. The form must be submitted on or before due date and time.**

**HELPAGE INDIA**

**C-14, Qutab Institutional Area, New Delhi-110062**

**Annexure-3: Financial Bid Format**

We are submitting the below quotation for the above after understanding completely the technical specifications and other terms and conditions of the RFP.

	<b>SPECIFICATIONS</b>	<b>AGENCY'S REPOSE (Agree/Disagree)</b>
1.	Rates will be inclusive of all Taxes/Levies/Packing and Freight Charges etc.	
2.	TDS as applicable will deduced as per Income Tax Act, 1961	
3.	Payment will be made through cheque / NEFT/ RTGS.	
4.	Duly Certified bills along with signed delivery challan will be submitted for every completed supply on monthly basis.	
5.	Payment shall be made in 30 days after submission of original invoice & proof of delivery of goods at our Head Office at Delhi.	
6.	Penalty clauses will apply as defined in the RFP: the decision of the HelpAge India/Project Management shall be final and binding in this regard	

**1. Specification of publication Printing 2024-25**

S.No.	Publication	Quantity	Specifications
1.	<b>HelpAge Newsletter</b> <i>with Donor Insert Slip inside Pasted</i>	1,19,000 – English 1,000 – Hindi 250 – Tamil  <i>(The above-mentioned quantity will be printed for 3 quarters in the year)</i>	<b>NEWSLETTER</b> <b>Size:</b> A4 Size <b>Paper:</b> Imported Art (Matt) 100 GSM <b>Color:</b> 4 Color 8 side printing back-to-back <i>Centre Stitched/Stapled</i>  <b>DONOR INSERT (pasted inside)</b> <b>Size:</b> 5.6 (h)" x 7.6 (w)" <b>Color:</b> Single <b>Paper:</b> 80 GSM Maplitho Paper. <i>To be printed on both sides.</i>  <b>Please mention translation charges for Hindi &amp; Tamil separately</b>
2.	<b>Bookmark Insert</b>	5,500 (5,000 English + 500 Hindi)	<b>Size:</b> 6" (w) x 8" (h) <b>Color:</b> 4 Color <b>Paper:</b> 260 GSM Imported Art Card, SGI, Matt Finish  Vertical Perforation  <b>Please mention translation charges for Hindi separately</b>
3.	<b>General Brochure</b>	4,000	<b>Paper:</b> 130 GSM Imported Art Paper (Matt) <b>Pages:</b> 8 pages/ sides (3 folds, 4 sides back-to-back) <b>Size:</b> 8.5"(h) x 5.5" (w): <i>Closed</i>

			<b>Color:</b> 4 Color
4.	<b>Folder</b>	3,500	<b>Size:</b> 9" x 12" (Closed) <b>Pocket:</b> Two Inside <b>Color:</b> 4 Color <b>Paper:</b> 300 GSM Sinarmas Art Card Matt Lamination
5.	<b>Annual Review</b>	70,000	<b>Size:</b> 24" (w) x17" (h) <b>Paper:</b> 130 GSM Imported Art (Matt)  <b>Single Fold box Size (closed):</b> 6 (w) x 8.5 (h) inches  Full Open Sheet, with Multiples folds, to acquire folded book shape
6.	<b>Annual Report (AR)</b>	2,000 without pocket + 1,500 copies with pocket, <i>on inside back page to fit Audited Accounts Booklet</i>	<b>Option 1:</b> <b>Size:</b> A4 (closed) <b>Pages:</b> 44 (including cover & centre spread) <b>Color:</b> 4 Color <b>Paper:</b> <b>Cover - 170 GSM</b> Sinarmas Art (Matt) <b>Inside Pages - 130 GSM</b> Sinarmas (Matt) <i>Centre Stitched / Stapled</i>  <b>Option 2:</b> <b>Size:</b> A4 (closed) <b>Pages:</b> 48 (including cover & centre spread) <b>Color:</b> 4 Color

			<p><b>Paper:</b> Sinarmas Art (Matt)</p> <p><b>Cover - 170 GSM</b></p> <p><b>Inside Pages - 130 GSM</b></p> <p>Sinarmas (Matt)</p> <p><i>Centre Stitched / Stapled</i></p>
7.	<b>Audited Accounts Booklet</b>	1,500	<p><b>Option 1:</b></p> <p><b>Size:</b> 9" x 7" <i>(to be inserted in the inside back pocket of the Annual Report)</i></p> <p><b>Pages:</b> 44 including cover</p> <p><b>Color:</b> <b>Cover – 4 Color</b> <b>Inside Pages – Single Color</b></p> <p><b>Paper:</b> <b>Cover - 130 GSM Imported Art Paper Matt</b> <b>Inside Pages - 100 GSM Imported Art Paper Matt</b></p> <p><i>Centre Stitched / Stapled</i></p> <p><b>Option 2:</b></p> <p><b>Size:</b> 9" x 7" <i>(to be inserted in the inside back pocket of the Annual Report)</i></p> <p><b>Pages:</b> 48 including cover</p> <p><b>Color:</b> <b>Cover – 4 Color</b> <b>Inside Pages – Single Color</b></p> <p><b>Paper:</b> <b>Cover - 130 GSM Imported Art Paper Matt</b> <b>Inside Pages - 100 GSM Imported Art Paper Matt</b></p> <p><i>Centre Stitched / Stapled</i></p>



#### **Annexure-4**

**To be submitted by bidder/Vendor /Tenderer**

**(On Rs.10 stamp paper)**

This has reference to the RFP dated ..... In response to the RFP, we have submitted our technical & financial bids on.....at your email address .....  
In connection with the above bids, we hereby declare as under: -

- i- That we are neither related to any of your Board Members, Officers and other employees nor do we have any financial, commercial or other interests with any of the above persons in any capacity whatsoever.
- ii- That we have submitted the bids in the name of M/S..... and declare that no other bids have been submitted by us in the name of any other firms/companies/proprietors/individuals which comes under the same management and related parties.
- iii- We undertake that:
  - a. All information furnish by us in respect of fulfilment of eligibility criteria and qualification information of the Bid is complete, correct and true.
  - b. All copy of documents, credentials and documents submitted along with this Bid and genuine, authentic, true and valid.
- iv- We undertake that
  - a. We are not involved in any litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment.
  - b. We are not blacklisted by any Central/ State Government/ agency of Central/ State Government of India/Public Sector Undertaking/ any Regulatory Authorities/ Multilateral Funding agency in India for any kind of fraudulent activities.
  - c. No Criminal proceeding are pending against the Proprietor / Partner /Director of the firm/ company (Agency) and also against the firm/ company.  
(Indicate any convictions if any against the above persons or Agency.)
  - d. The firm/company has not been declared insolvent, bankrupt, not in receivership, or being wound up, not have its affairs administered by a court or a judicial officer
- v. We hereby undertakes that If any information and document submitted is found to be false/incorrect or we violate any declaration at any stage of contract, HelpAge India has right to cancel my/our Bid and action as deemed fit may be taken against me/us, including termination of the contract, forfeiture of all dues and banning of our firm etc.

We understand that HelpAge India is not bound to accept any bid received against RFP and HelpAge India has right to reject all or any bid without assigning any reason or giving any explanation whatsoever.