

HELPAGE INDIA**Letter of Enquiry / Request for Quotation (RFQ)****Date: 27 August 2026****Subject: Quotation of Logix - Fortigate Firewall annual subscription****Greetings from HelpAge India!**

HelpAge India is a leading non-profit organization dedicated to serving and improving the quality of life of older persons across India. HelpAge India invites quotations from eligible suppliers for the Fortigate Firewall annual subscription renewal.

Product Serial Numbers are mentioned below:

S. No.	Asset Type	Product Model	Serial Number	Location / Description
1	FortiGate Firewall	FortiGate 200E	FG200ETK18902452	Server Room
2	FortiAnalyzer	FortiAnalyzer 200F	FL-2HFTB18000350	Server Room
3	FortiAP / Wireless Access Point	FortiAP-221B-S	FP221B3X14008744	Basement – Finance/Banking Department
4	FortiAP / Wireless Access Point	FortiAP-221B-S	FP221B3X14009601	CE Room – HelpAge, Third Floor
5	FortiAP / Wireless Access Point	FortiAP-221B-S	FP221B3X14010043	Second Floor – Programme Department
6	FortiAP / Wireless Access Point	FortiAP-221B-S	FP221B3X14010256	IT Room
7	FortiAP / Wireless Access	FortiAP-221B-S	FP221B3X14028632	Ground Floor – RM Team

	Point			
8	FortiAP / Wireless Access Point	FortiAP- 320B-S	FP320B3X1300179 0	TRDC
9	FortiAP / Wireless Access Point	FAP-221E	FP221ETF18099LZ4	Third Floor – Common One
10	FortiAP / Wireless Access Point	FAP-221E	FP221ETF18099LS4	Ground Floor – CFR Team
11	FortiAP / Wireless Access Point	FAP-221E	FP221ETF2200997 0	Third Floor – Corner Cabins (Anupama, Anil, CH-HR, Procurement Team)

Scope of Services Expected:

- Comprehensive on-call, on-site Support, including firmware up-gradation
- FortiAP (221B-Qty5, 221E-Qty3 Qty-8 & 320B, Qty-1)-warranty renewal incl. FortiCare8x5 Enhanced Support, Firmware, General Upgrades and Comprehensive on-call, on-site services ,One Sapre will be provided as stock.
- Renewal of Fortigate FG200E warranty/subscription, i.e., FortiCare (24*7 Advance Replacement after Approval on Ticket, Hardware Return to Factory (one working day),OS/Firmware upgrades for Firewall, VPN and Traffic Management, 8*5 Premium Service
- AMC Support for FG200E & FAZ200F, Standby replacement within 4 hour from Vendors Stock for (FAZ200F)(Until we receive "Advanced Replacement" from Fortigate), Spare firewall will be provided for FG200E
- Renewal of Fortigte FAZ200F warranty/subscription, i.e., FortiCare (24*7 Advance Replacement after Approval on Ticket, Hardware Return to Factory (one working day),OS/Firmware upgrades for Firewall, VPN and Traffic Management, 8*5 Premium Service

Terms & Conditions

1. The quoted prices should be inclusive of GST, and all other applicable charges.
2. The quotation must be submitted only by email to procurement@helppageindia.org.
3. The last date for submission of quotations is 10 Sep. 2026.
4. Vendors are requested to submit copies of their GST Registration Certificate and PAN Card along with the quotation.
5. HelpAge India reserves the right to accept or reject any or all quotations without assigning any reason.
6. For any queries, please contact the Procurement Department at 011-42030400.

Important:

7. Please do not CC your quotation to any other email ID.

8. Quotations sent to any email ID other than Procurement@helpageindia.org will be summarily rejected

HelpAge India, C-14, Qutab Institutional Area, New Delhi – 110016.